MANIKANDA RAMAN VISWANATHAN

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EXPERIENCE SUMMARY:

- 19+ years of IT experience in and as intelligent automation leader, principal architect, product developer and performance engineer
- Currently, working as the Global Delivery Leader – Cognizant IPA - in leading distributed service delivery teams across India and overseas markets viz. US, UK, CE and APAC regions
- Accountable for delivering enterprise end-to-end digital transformations with focus on scalability, security and sustainability using the right technology interventions
- Instrumental and seeded growth of the LS-IPA practice from a mere $500K to $11M annual revenue within two years
- Engaging automation customers in various capabilities – Automation COE set-up, business consulting & advisory, process assessment/mining, agile implementation, global bot support model and analytics
- Trusted business & technology advisor for several clients in the automation space
- Extensive knowledge in LifeSciences automations with Clinical Data Management (CDM) as core strength
- Upskilling in AI/ML area. Enthusiastic data scientist & analytics engineer. Enrolled with IIT Delhi
- Multitude of product engineering experiences working with Cognizant, General Electric (GE) and Hewlett Packard R&D

CAREER PROFILE:

Global Delivery Lead, LS-IPA, Intelligent Process Automation
Cognizant Technology Solutions, Chennai – May 2016 onwards

- Leading Pursuits (RFPs/RFIs), Automation COE Set-up, Process Assessment, Solution Design, Service Delivery and end-to-end oversight for all automations (>20 active logos)
- Acted as the voice of the customer in the design and development of end-to-end robotic automation solutions. Architected large complex deals involving multiple service lines and technical interventions (RDA/RPA/OCR/AI/ML/Analytics)
- P/L ownership. Onus on reduced CoD and higher revenue/profitability targets
- Leading initiatives to build reusable assets (Bot store) and artifacts that can be leveraged across other projects
- Creating automation road-maps with the right mix of business and technology levers. Building GTM products in Clinical area
- Build a culture of – ownership and collaboration. Strong people management skills including engagement, performance and development decisions for 140+ associates
- Strong hands-on experience & certified in most industry leading tools like - Automation Anywhere (11.x & A2019), UiPath, BluePrism, Kryon, WinAutomation, AIwozo, G1ANT and process mining tools like Celonis, Process Gold and Process Discovery. Certified in Xceptor, Abbyy, IQBot and DU OCR tools

Expert Architect, Performance Security and Reliability Engineering
Hewlett-Packard PPS R&D, Bangalore – Apr 2013 to May 2016

- Work with the R&D development engineering team to elicit all the nonfunctional requirements
- Formulate the test strategies, participate in architecture review meetings and recommend tuning

Performance Architect, eHealth World Wide
General Electric R&D, Bangalore – Sept 2011 to Apr 2013

- Define and manage the NFRs. Write and Review test design specs (TDRs)
- Proficiency in HP LoadRunner, Silk platform, BPM suite, DotTrace , JProfiler and dynaTrace

Manager - Projects
Cognizant Technology Solutions, Chennai & USA – Oct 2003 to Sept 2011

- Primary contact for Customers for BFSI and Retail domains in the North America
- Managed around 100 resources globally. Responsible for the performance appraisals for the US resources

EDUCATIONAL QUALIFICATIONS:

- Bachelor of Engineering in Computer Science from Manonmaniam Sundaranar University, Tamilnadu (**University Second Rank and College First Rank; Gold Medalist**) – 1999-2003
- Post Graduate Diploma in Business Administration in Finance from Symbiosis University – 2007-09
- Master in Arts, Astrology from SASTRA University, Tamilnadu (**First Rank**) – 2012-13

AWARDS & CERTIFICATIONS:

- Automation Anywhere, UiPath, BP, WorkFusion, Celonis, Kryon, WinAuto, G1ANT, AIwozo
- Certified Scrum Master, Scrum Alliance – 2014; PMP 2010
- Speaker awards from International Conferences – EuroStar 2007 and StarEast 2010
- Japanese Language Proficiency Test Level 3 – 2004

PASSIONS:

- Learning – Primarily technologies that creates impacts
- Astrology – Practicing as pure science, not just an art
- Mentoring & Teaching – Visiting professor in universities; tie-ups with RPA tool academies

STRENGTHSFINDER TOP5:

(1) **Strategic** (2) **Developer** (3) **Individualization** (4) **Learner** (5) **Responsibility**

Manikanda Raman Viswanathan (Ph: 8971228343)