

**REPORT ON
STUDENTS SATIESFACTION SURVEY ON OVERALL
PERFORMANCE OF INSTITUTION**

FOR THE ACADEMIC YEAR - 2021-2022

**BY
INTERNAL QUALITY ASSURANCE CELL (IQAC),
NATIONAL ENGINEERING COLLEGE,
K.R. NAGAR, KOVILPATTI.**

Members of the institution's Internal Quality Assurance Cell's(IQAC) Criterion-II devised the questionnaires for the student satisfaction survey on the institution's overall performance for the academic year 2021–2022, based on NAAC guidelines. Twenty-two objective type questions and one descriptive question prepared using Google-Form and send to all UG and PG students to get feedback on overall performance of the institute. The response received from the students and other details for student's satisfaction survey on overall performance of the institute in the academic year 2021-2022 are as follows.

Survey/Feedback type	: online
Google Form link	: https://docs.google.com/forms/d/1NW0oDPZASq8SBmra_yX3YSaPEk0sBPGuBLNNAkm0nD0/edit
Number of students participated	: 1405
Gender Details	: Male-920, Female-485
Program wise responded students	: ECE-384, CSE-327, Civil-184, IT-184, Mechanical-181, EEE- 145

Observation of the students' satisfaction survey on the institution's overall performance in the academic year 2021–22:

- 95.1% of students pointed out that the syllabus was covered to a greater extent than 75%.
- 73.4% of students believe that almost all teachers are thoroughly prepared for classroom teaching.
- 79.4% students expressed that the teachers always communicate effectively
- overall 72.7% of students strongly agreed with the teacher's approach to teaching being excellent.
- The fairness of the internal evaluation process by the teachers is always fair, according to 76.8% of students.
- 73.4% of students stated that every time teachers discuss their assignment performance with them
- 80.1% of students expressed that the institute takes active interest in promoting internships, student exchange, field visit opportunities for students
- 73.7% of students expressed that the teaching and mentoring process offered in the institution facilitates students cognitive, social and emotional growth significantly
- More than 75.9 % of students strongly agreed that the institution provides multiple opportunities to learn and grow.

- 78.2% of students said that every time teachers inform expected competencies, course outcomes, and programme outcomes
- 78.6% of students believed that their mentors provided them with the necessary follow-up on a task that was assigned to them.
- More than 76.2% of students said that the teachers identified their strengths and encouraged them by providing the right direction.
- 74.2% of students accepted that teachers always identify their weaknesses and provide help to overcome them.
- 76.1% of students strongly agreed that the institution makes efforts to engage students in the monitoring, review, and continuous quality improvement of the teaching and learning process.
- A good number of students pointed out that the institute and teachers used student-centric methods, such as experiential learning, participative learning, and problem solving methodologies, for enhancing learning experiences to a greater extent than 76.4%.
- 75.7% of students strongly agreed that teachers encourage them to participate in extracurricular activities.
- 76.7% of students expressed that efforts made by the institute and teachers to inculcate soft skills, life skills, and employability skills to make students ready for the world of work are to a great extent successful.
- It is observed from the opinion given by 91.6% of students that all staff members use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- 74.7% of students strongly agree that the overall quality of the teaching-learning process in the institute is very good.
- 80.4% of students strongly agreed that the quality of placement provided by the institute is excellent.
- 83.3% of students expressed that the overall infrastructure facilities of the institute are excellent.
- Students are expecting to have more experimental and active learning process

Student Satisfaction Survey Analysis Report-2021-2022

A systematic approach is needed to convert student responses into measurable data for accurate measurement and analysis of the Students' Satisfaction Survey on Institutional Performance in 2021–2022. There is a need to develop a consistent scale for fair and appropriate comparison since this questionnaire contains a wide range of questions, each of which is related to a different component and has a varied nature and scope to relate to the institution's overall performance. By adopting a scale of 4 to 0 for options A to E, respectively, for all questions, data normalisation was used to convert the percentage of the student's response that is available to a common scale. The following formula was used to calculate the score for question

$$\text{Score for each option} = (\text{students response (\%)} \times \text{scale for option}) / 100$$

$$\text{Sum of score} = \sum \text{score for each option}$$

The score and their respective sums for all the questions are as follows:

Question No.	Options of answer in percentage					Sum of Score
	A	B	C	D	E	
Weightage	4	3	2	1	0	
1.	85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%	3.629
	68.3%	26.8%	4.4%	0.5%	0	
	2.732	0.804	0.088	0.005	0	
2.	Thoroughly	Satisfactory	Poorly	indifferently	Wont teach at all	3.723
	73.4%	25.8%	0.6%	0.1%	0%	
	2.936	0.774	0.012	0.001	0	
3.	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication	3.764
	79.4%	18.1%	2.1%	0.3%	0%	
	3.176	0.543	0.042	0.003	0	
4.	Excellent	Very Good	Good	Fair	Poor	3.675
	72.7%	22.3%	4.7%	0.4%	0%	
	2.908	0.669	0.094	0.004	0	
5.	Always fair	Usually fair	Sometimes unfair	Usually unfair	unfair	3.73

16.	To a great extent	Moderate	Some What	Very little	Not at all	3.726
	76.4%	20.6%	2.2%	0.8%	0%	
	3.056	0.618	0.044	0.008	0	
17.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	3.699
	75.7%	19.9%	3.4%	0.6%	0.4%	
	3.028	0.597	0.068	0.006	0	
18.	To a great extent	Moderate	Some What	Very little	Not at all	3.728
	76.7%	20.4%	2.2%	0.4%	0.3%	
	3.068	0.612	0.044	0.004	0	
19.	Above 90%	70-89%	50-69%	30-49%	Below 29%	3.565
	67.3%	24.8%	5.9%	1.1%	0.9%	
	2.692	0.744	0.118	0.011	0	
20.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	3.709
	74.7%	22.2%	2.6%	0.3%	0.2%	
	2.988	0.666	0.052	0.003	0	
21.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	3.776
	80.4%	17.4%	1.7%	0.4%	0.1%	
	3.216	0.522	0.034	0.004	0	
22.	Excellent	Very Good	Good	Satisfactory	Needs improvement	3.648
	73.3%	20.4%	5%	0.4%	0.9%	
	2.932	0.612	0.1	0.004	0	
Average Score						3.706

It is understood that students expressed their satisfaction to a great extent with an average score of 3.706. Furthermore, analysis of the student satisfaction survey reveals that all of the questions received a score of more than 3.5.

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Action Taken Report:

Sl.No.	Feedback/Response	Action Taken
1.	Students expecting to have more experimental and active learning	The institution has initiated the action as per the responses received from students
2.	Frequent usage of ICT enabled tools are required	The institution has already taken steps to equip all class rooms with ICT tools. The institution will take necessary steps to encourage faculty member to use ICT enabled tools frequently.
3.	Standard common text books can be given to students in addition to soft copy materials.	The point is noted and informed to concern for further action.
4.	Students expecting more time for Physical Education activities	The institution has initiated the steps to implement the same through physical education Department.

R. H.
22/12/22

Dr.R.Harichandran

In-charge criterion-II

L. K.
22/12/2022

(Dr.L.Kalaivani

Coordinator-IQAC

K. K.
22/12.

Principal

Dr. K. Kaldasa Murugavel, M.E., Ph.D.

PRINCIPAL

NATIONAL ENGINEERING COLLEGE
K.R. NAGAR, KOVILPATTI - 628 503.
THOOTHUKUDI-DIST

AQAR 2.7 Student Satisfaction Survey

Basic Details

* Required

1. Email *

2. Please confirm this is the first and only time you answer this survey. *

Mark only one oval.

No

3. Age: *

4. College Name: *

5. Gender: *

Mark only one oval.

Female

Male

Transgender

6. What degree are you pursuing now? *

Mark only one oval.

Bachelor's (B.E/B.Tech)

Master's (M.E/M.Tech)

7. What program are you pursuing now? *

Mark only one oval.

CIVIL

CSE

EEE

ECE

MECHANICAL

IT

ONLINE
SURVEY

Following are questions for online student satisfaction survey regarding teaching learning process.

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- **The response to the qualitative question No. 23 is student's opportunity to give suggestions or improvements;** she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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23/12

8. 1. How much of the syllabus was covered in the class? *

Mark only one oval.

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 – Below 30%

9. 2. How well did the teachers prepare for the classes? *

Mark only one oval.

- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

10. 3. How well were the teachers able to communicate? *

Mark only one oval.

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

*Leaf
2/3/12*

11. 4. The teacher's approach to teaching can best be described as *

Mark only one oval.

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

12. 5. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

- 4 - Always fair
- 3 - Usually fair
- 2 - Sometimes unfair
- 1 - Usually unfair
- 0- Unfair

13. 6. Was your performance in assignments discussed with you? *

Mark only one oval.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0- Never

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14. 7. The institute takes active interest in promoting internship, student exchange, *
field visit opportunities for students.

Mark only one oval.

- 4 – Regularly
 3 – Often
 2 – Sometimes
 1 – Rarely
 0– Never

15. 8. The teaching and mentoring process in your institution facilitates you in *
cognitive, social and emotional growth.

Mark only one oval.

- 4 – Significantly
 3 – Very well
 2 – Moderately
 1 – Marginally
 0– Not at all

16. 9. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- 4 – Strongly agree
 3 – Agree
 2 – Neutral
 1 – Disagree
 0– Strongly disagree

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17. 10. Teachers inform you about your expected competencies, course outcomes * and programme outcomes.

Mark only one oval.

- 4 – Every time
 3 – Usually
 2– Occasionally/Sometimes
 1 – Rarely
 0– Never

18. 11. Your mentor does a necessary follow-up with an assigned task to you. *

Mark only one oval.

- 4 – Every time
 3 – Usually
 2– Occasionally/Sometimes
 1 – Rarely
 0 – I don't have a mentor

19. 12. The teachers illustrate the concepts through examples and applications. *

Mark only one oval.

- 4 – Every time
 3 – Usually
 2– Occasionally/Sometimes
 1 – Rarely
 0 – Never

Lee
23/12

20. 13. The teachers identify your strengths and encourage you with providing right level of challenges. *

Mark only one oval.

- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to

21. 14. Teachers are able to identify your weaknesses and help you to overcome them. *

Mark only one oval.

- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

22. 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

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23. 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Mark only one oval.

- 4 – To a great extent
 3 – Moderate
 2 – Some what
 1 – Very little
 0 – Not at all

24. 17. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- 4 – Strongly agree
 3 – Agree
 2 – Neutral
 1 – Disagree
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25. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

Mark only one oval.

- 4 – To a great extent
 3 – Moderate
 2 – Some what
 1 – Very little
 0 – Not at all

Yes
23/12

26. 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

Mark only one oval.

- 4 - Above 90%
- 3 - 70 - 89%
- 2 - 50 - 69%
- 1 - 30 - 49%
- 0 - Below 29%

27. 20. The overall quality of teaching-learning process in your institute is very good. *

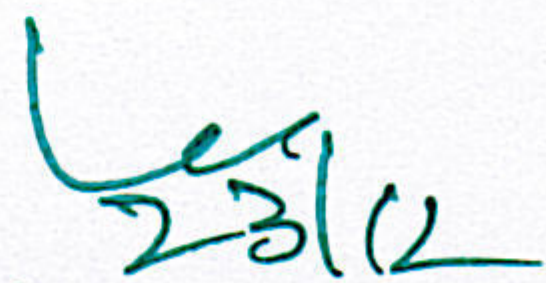
Mark only one oval.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

28. 21. Quality of placement offered in your institute is excellence. *

Mark only one oval.

- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree


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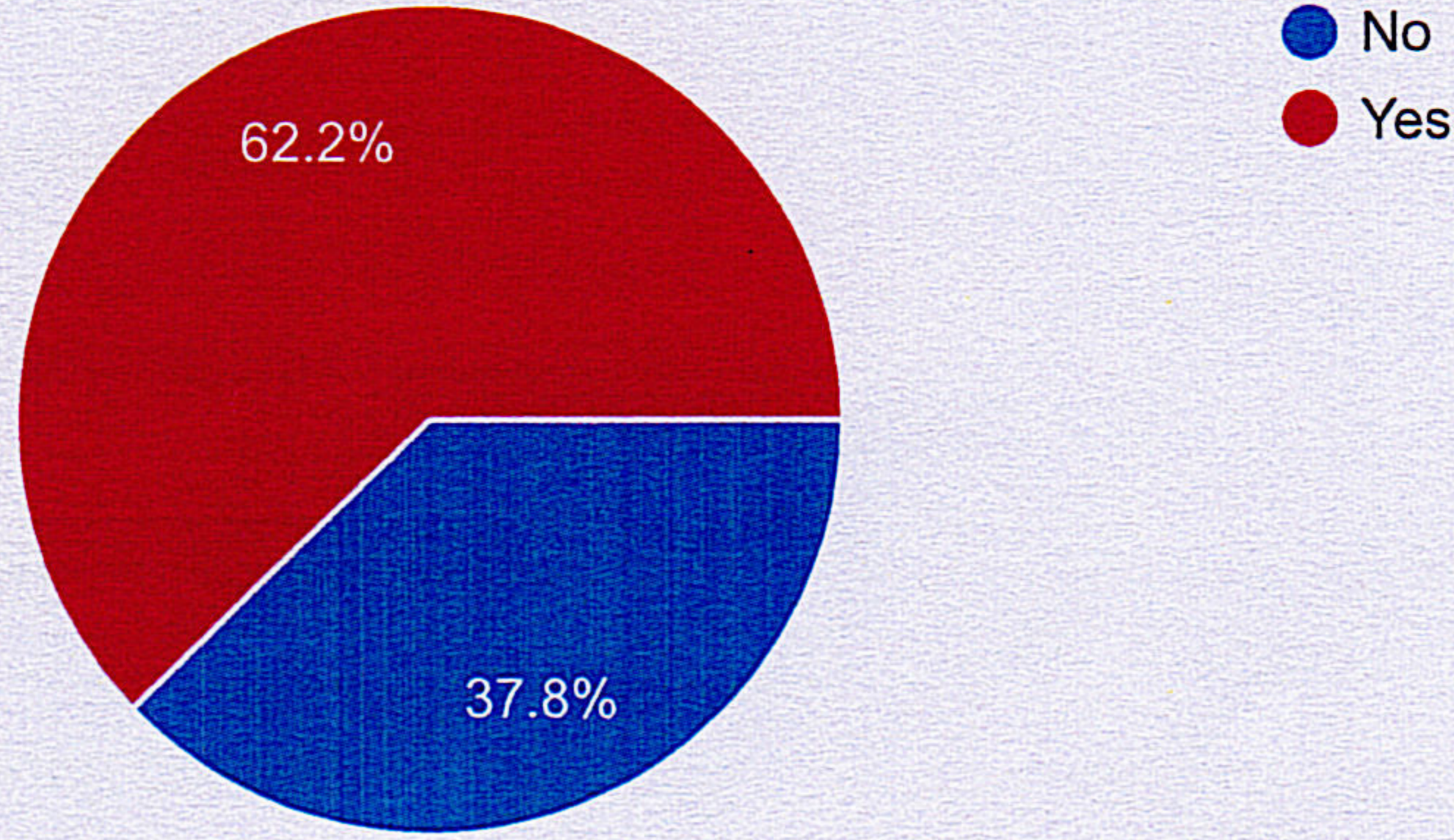
AQAR 2.7 Student Satisfaction Survey

1,405 responses

Please confirm this is the first and only time you answer this survey.

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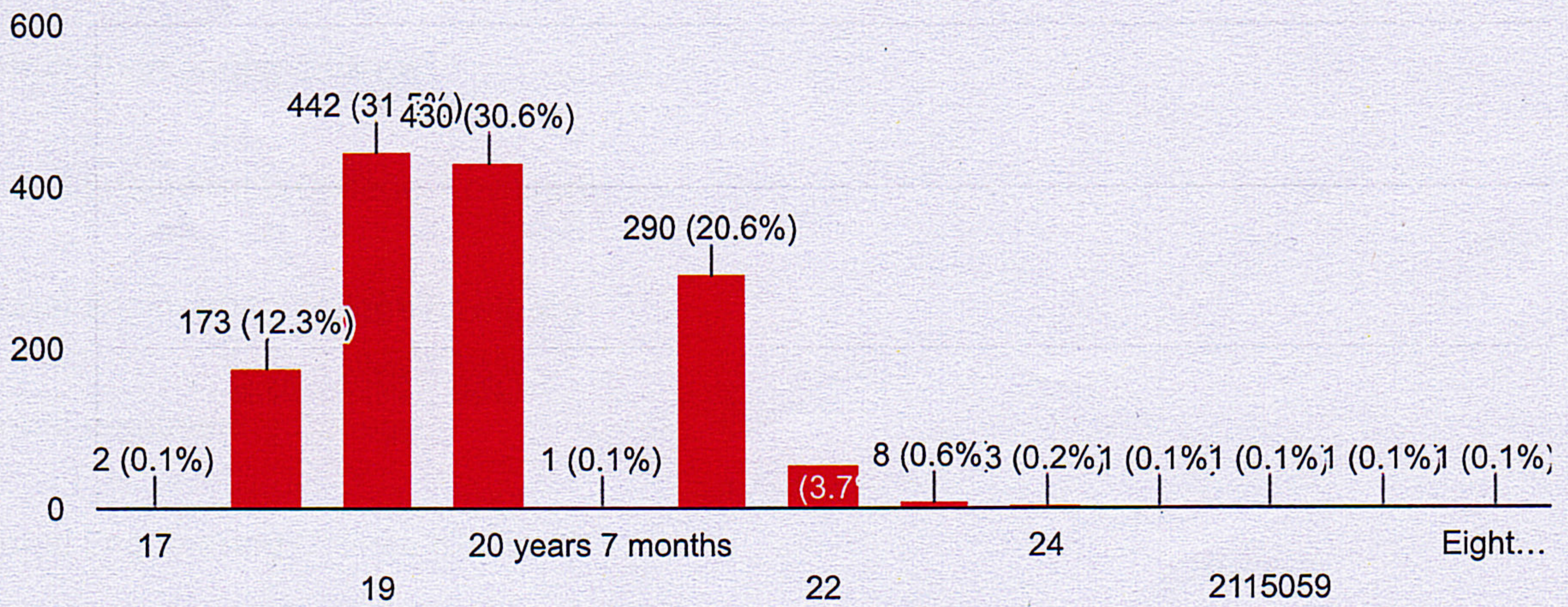
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College Name:

1,405 responses

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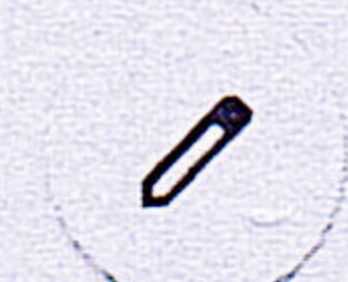
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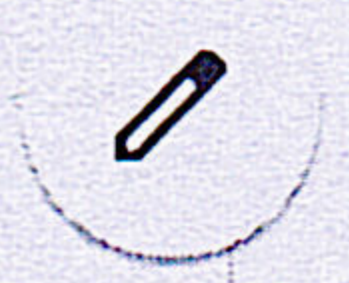
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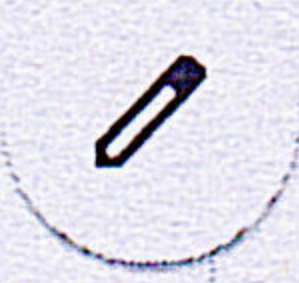
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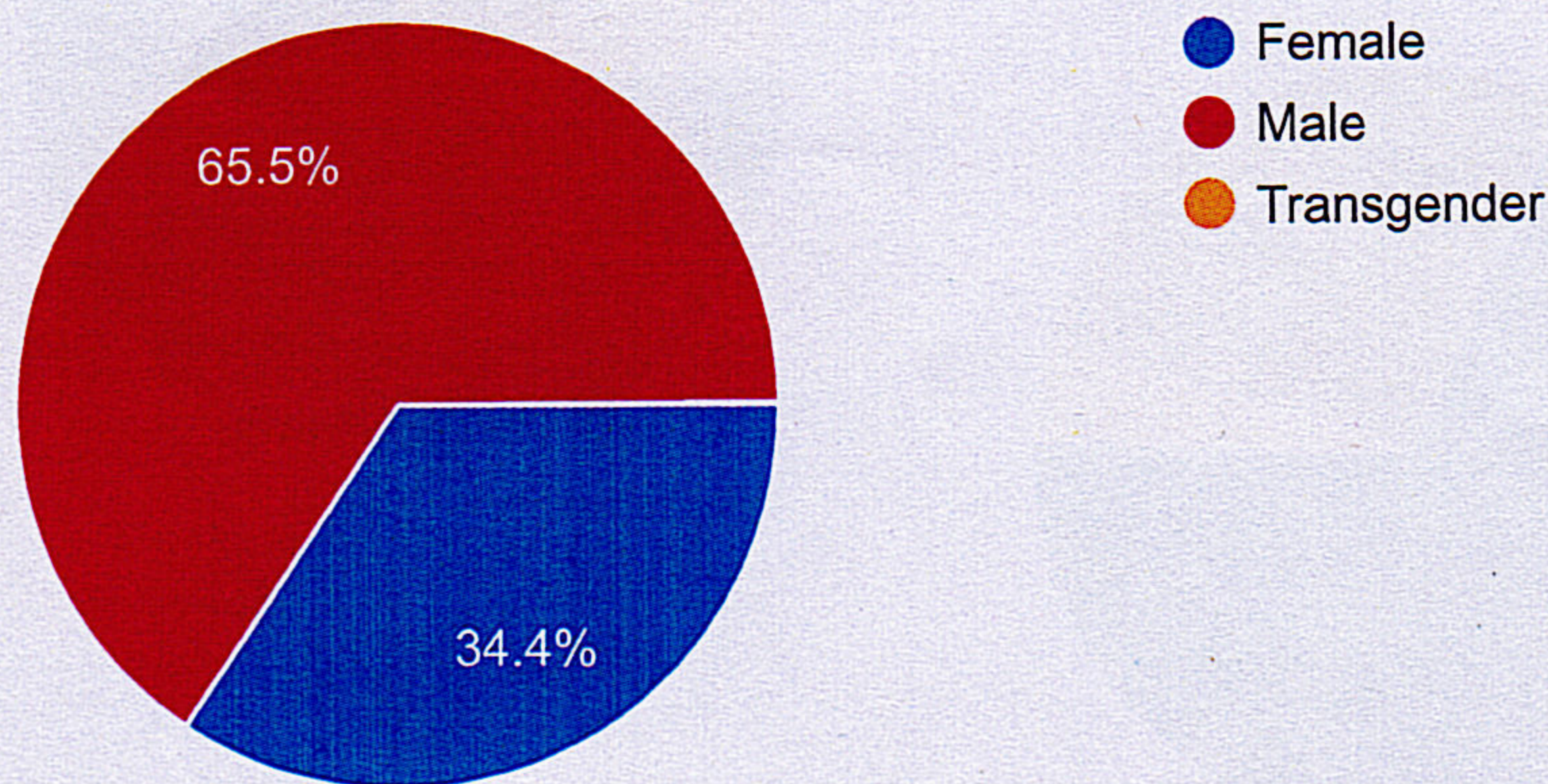
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70 more responses are hidden

Gender:



1,405 responses



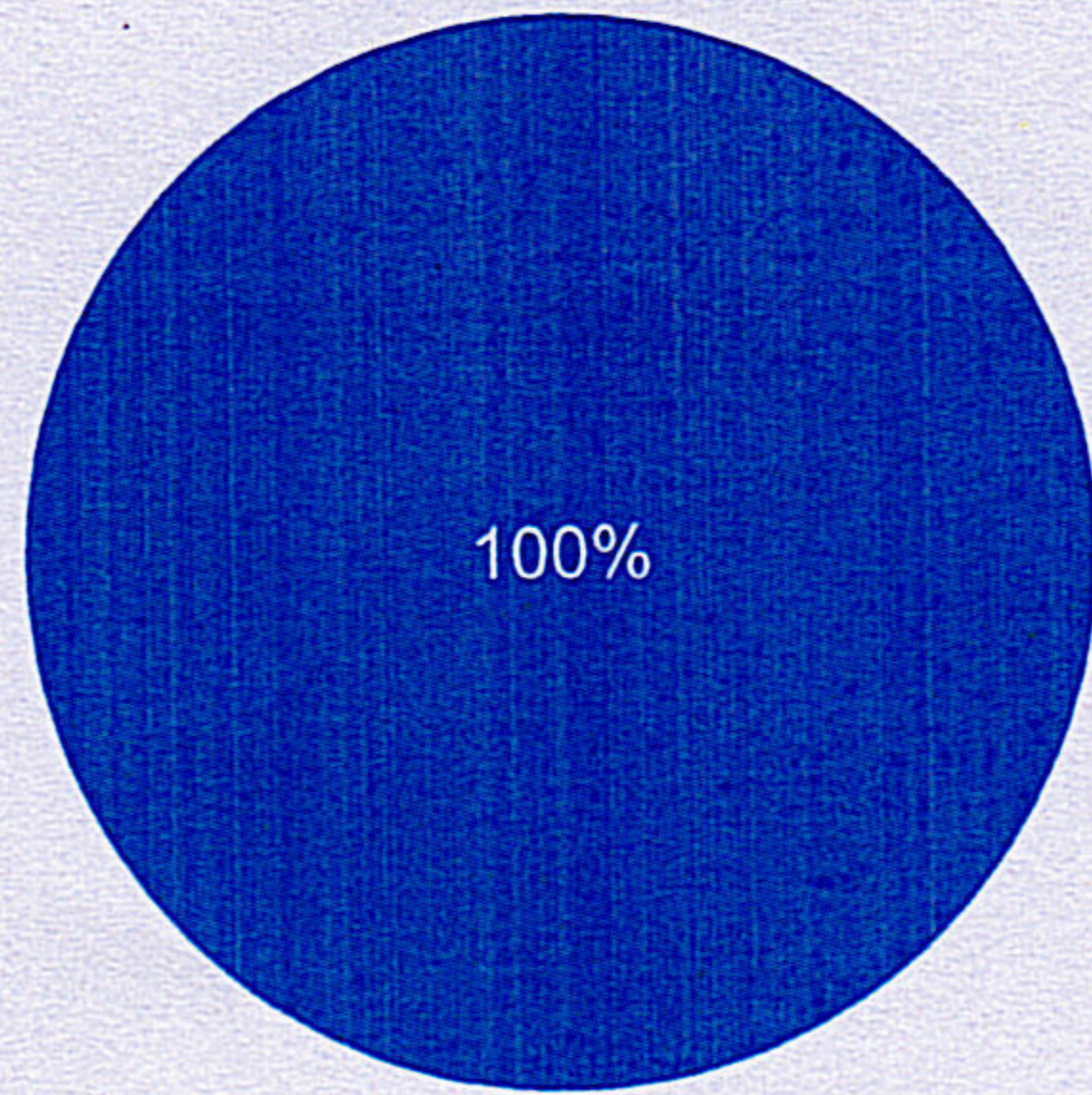
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What degree are you pursuing now?

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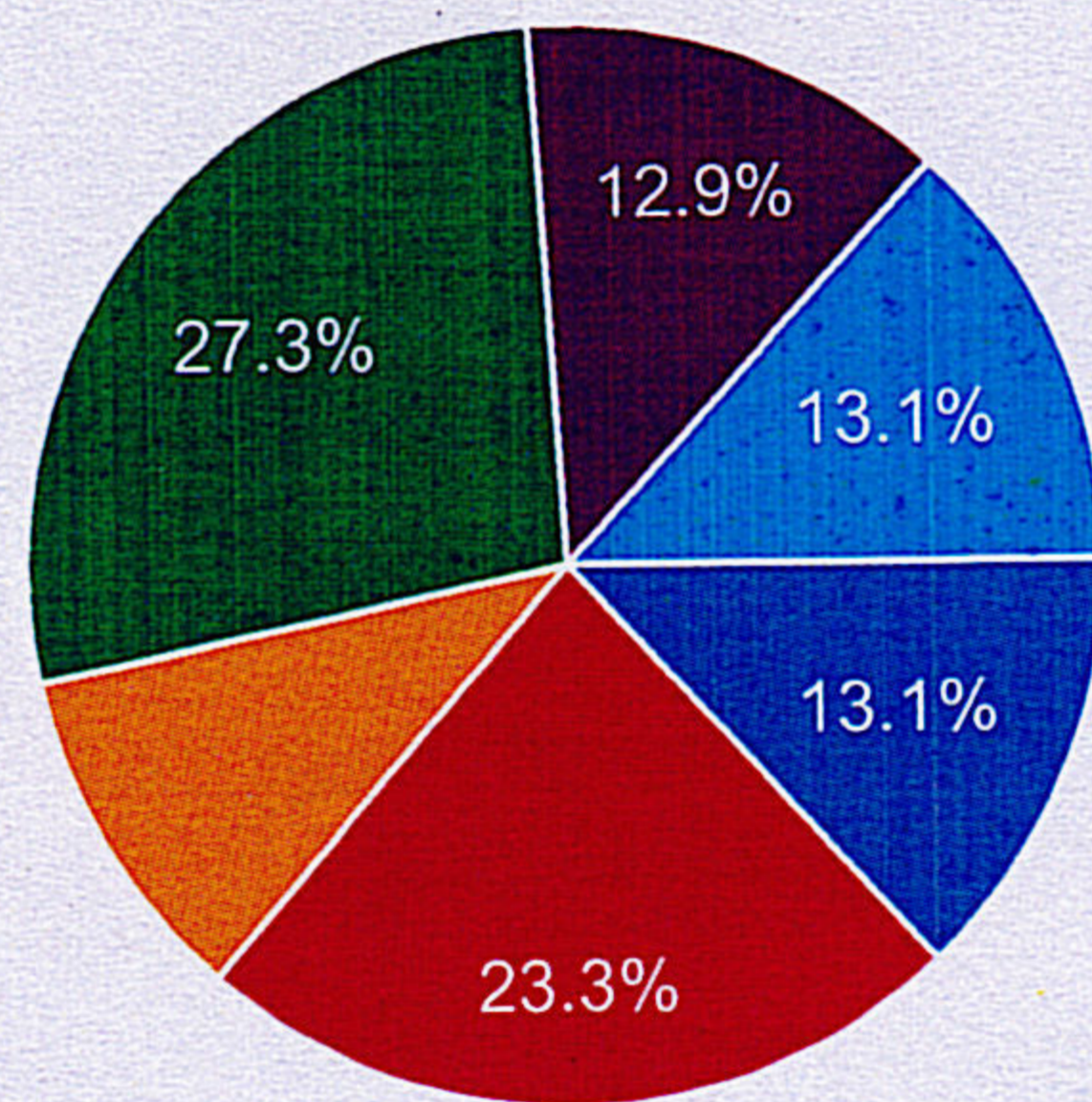


- Bachelor's (B.E/B.Tech)
- Master's (M.E/M.Tech)

What program are you pursuing now?

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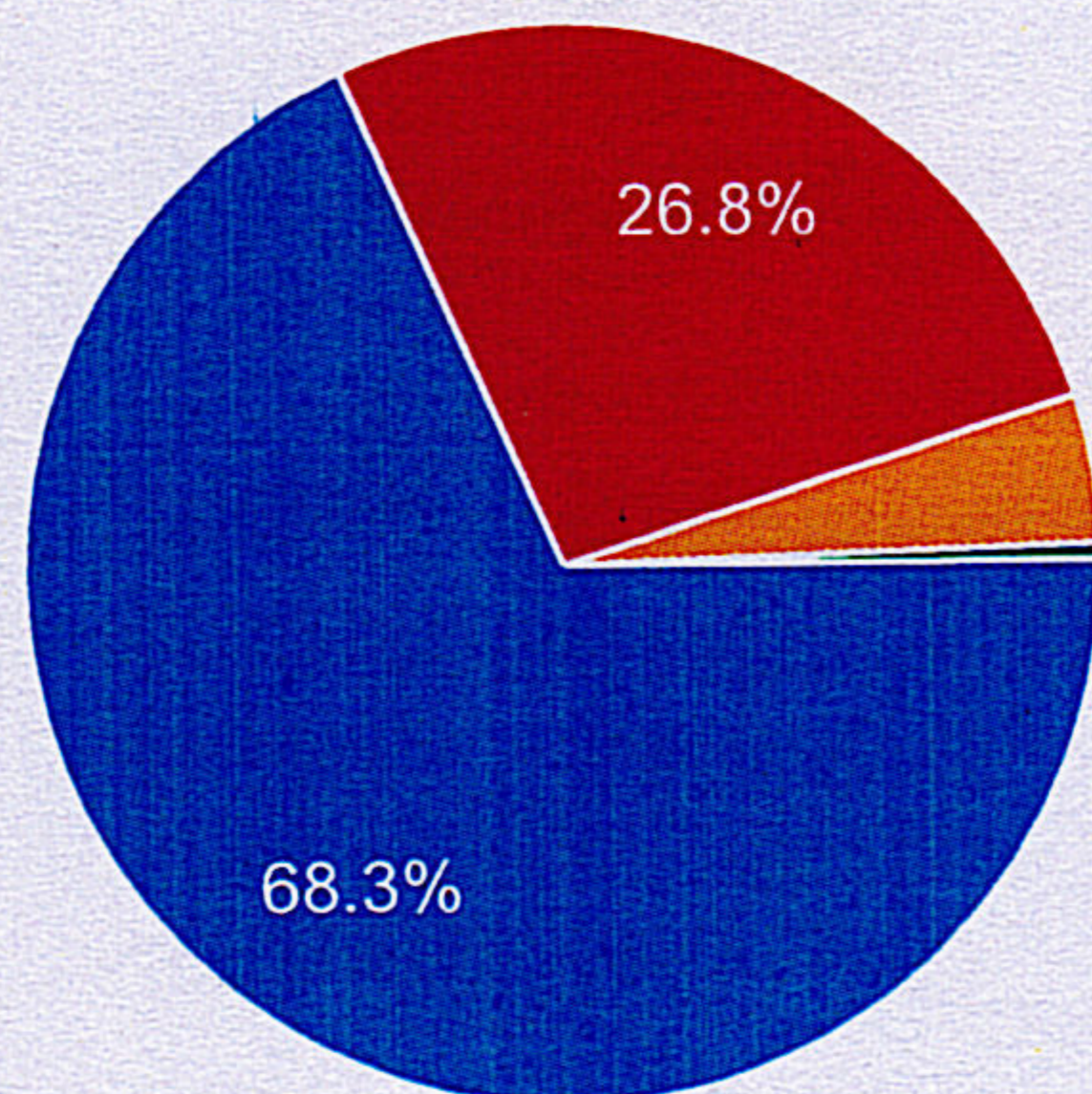
- CIVIL
- CSE
- EEE
- ECE
- MECHANICAL
- IT

ONLINE SURVEY

1. How much of the syllabus was covered in the class?

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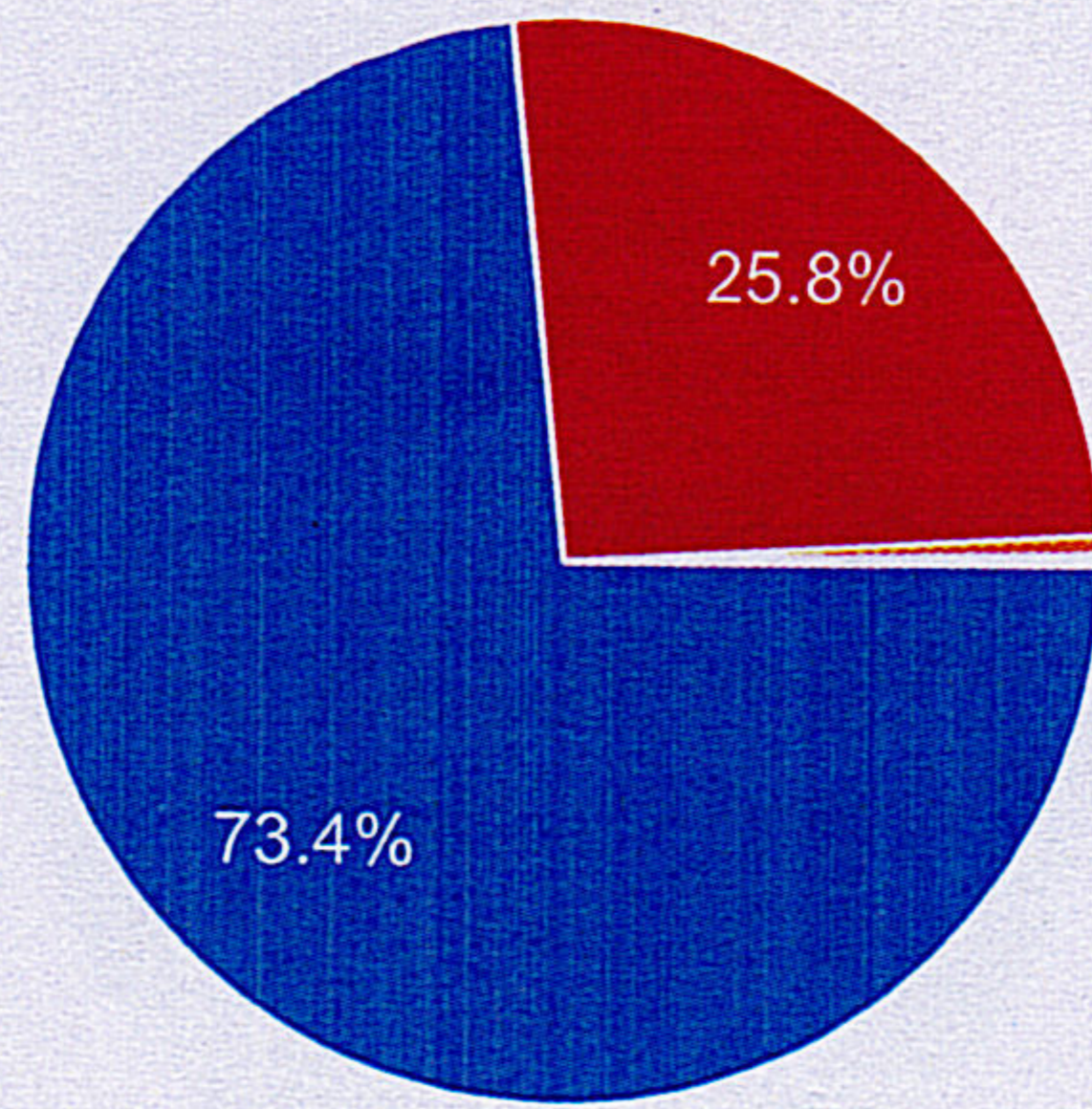


- 4 - 85 to 100%
- 3 - 70 to 84%
- 2 - 55 to 69%
- 1 - 30 to 54%
- 0 - Below 30%

2. How well did the teachers prepare for the classes?

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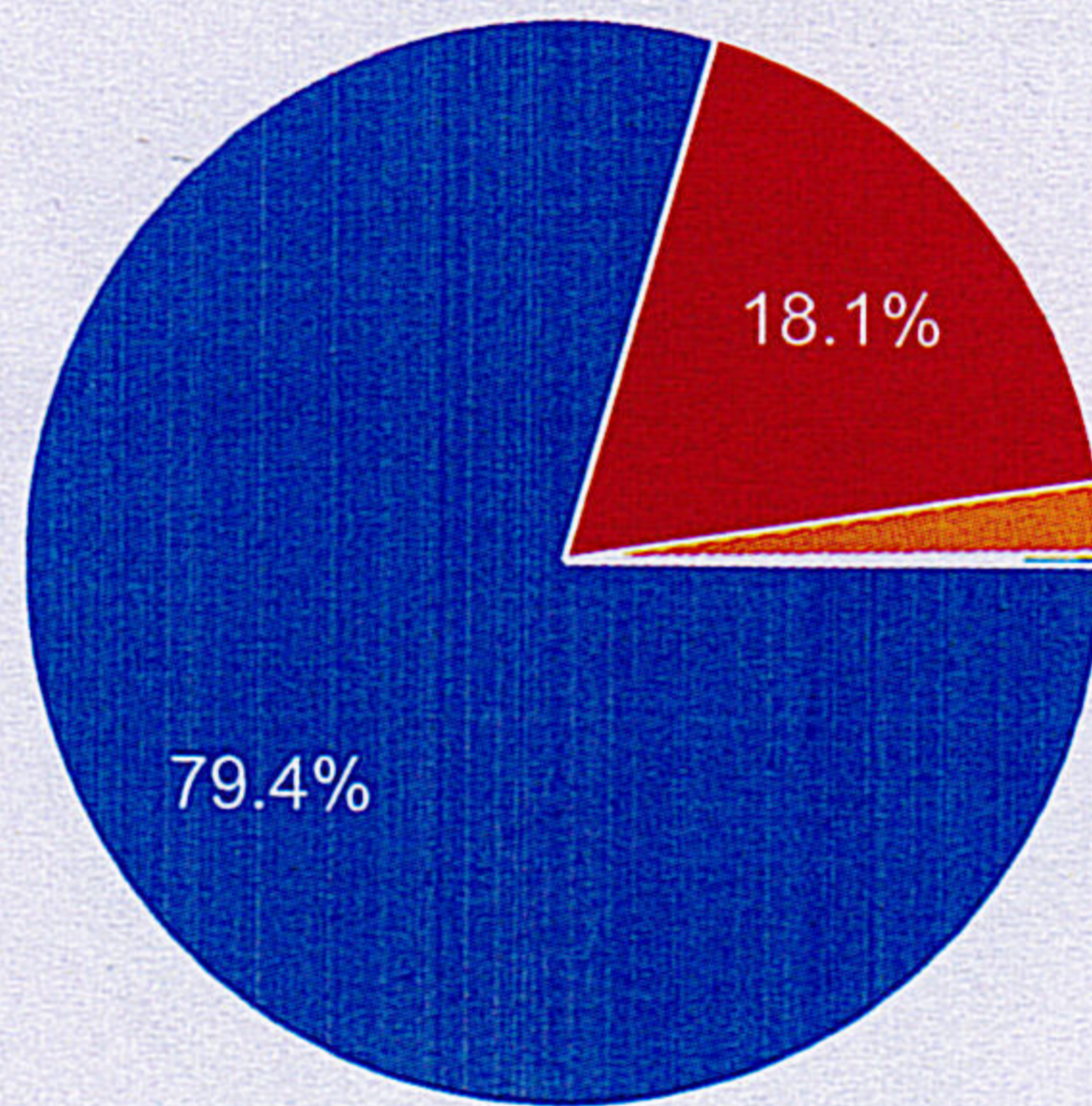


- 4 - Thoroughly
- 3 - Satisfactorily
- 2 - Poorly
- 1 - Indifferently
- 0 - Won't teach at all

3. How well were the teachers able to communicate?

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1,405 responses

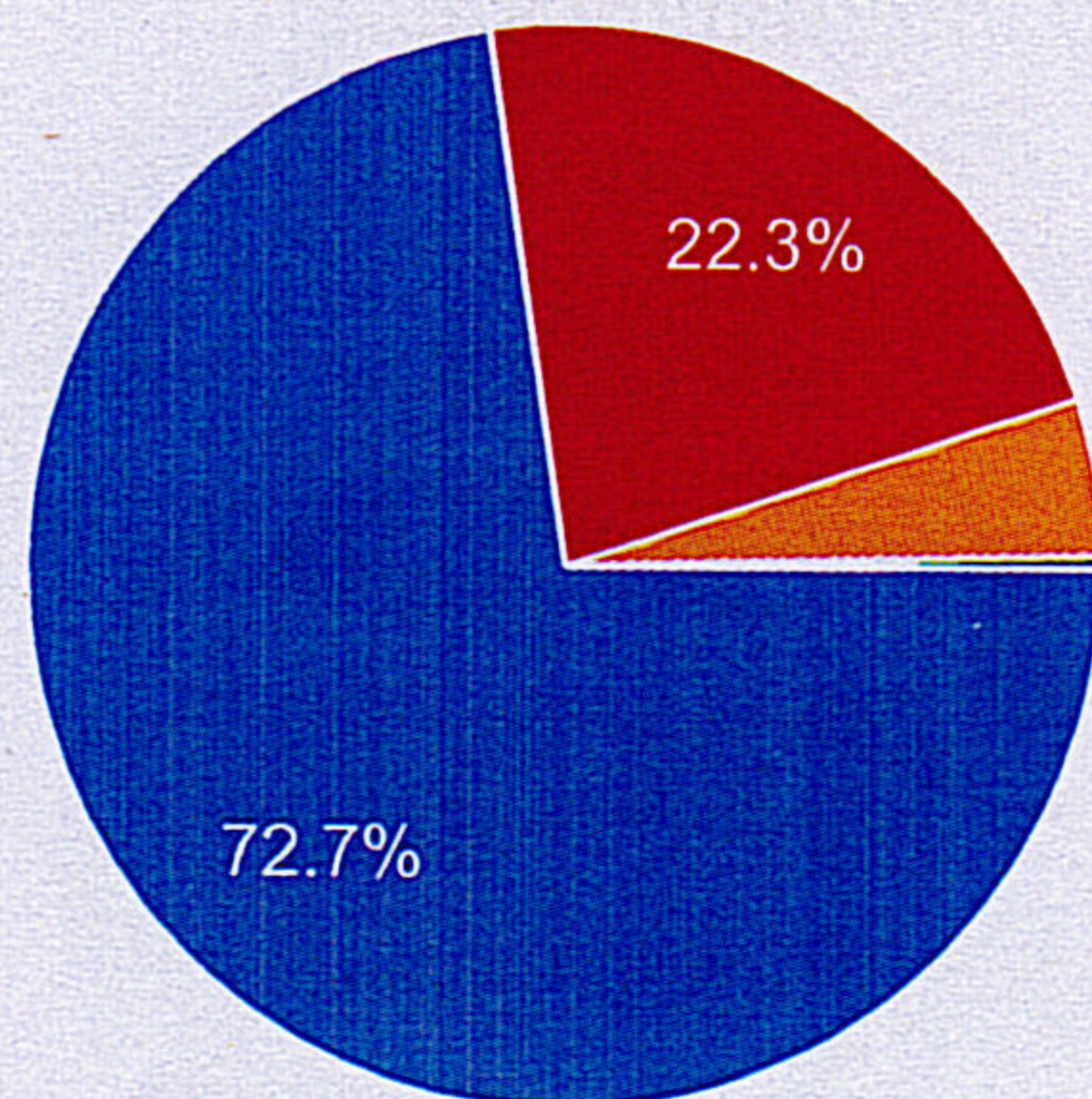


- 4 - Always effective
- 3 - Sometimes effective
- 2 - Just satisfactorily
- 1 - Generally ineffective
- 0 - Very poor communication

4. The teacher's approach to teaching can best be described as

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1,405 responses



- 4 - Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0 - Poor

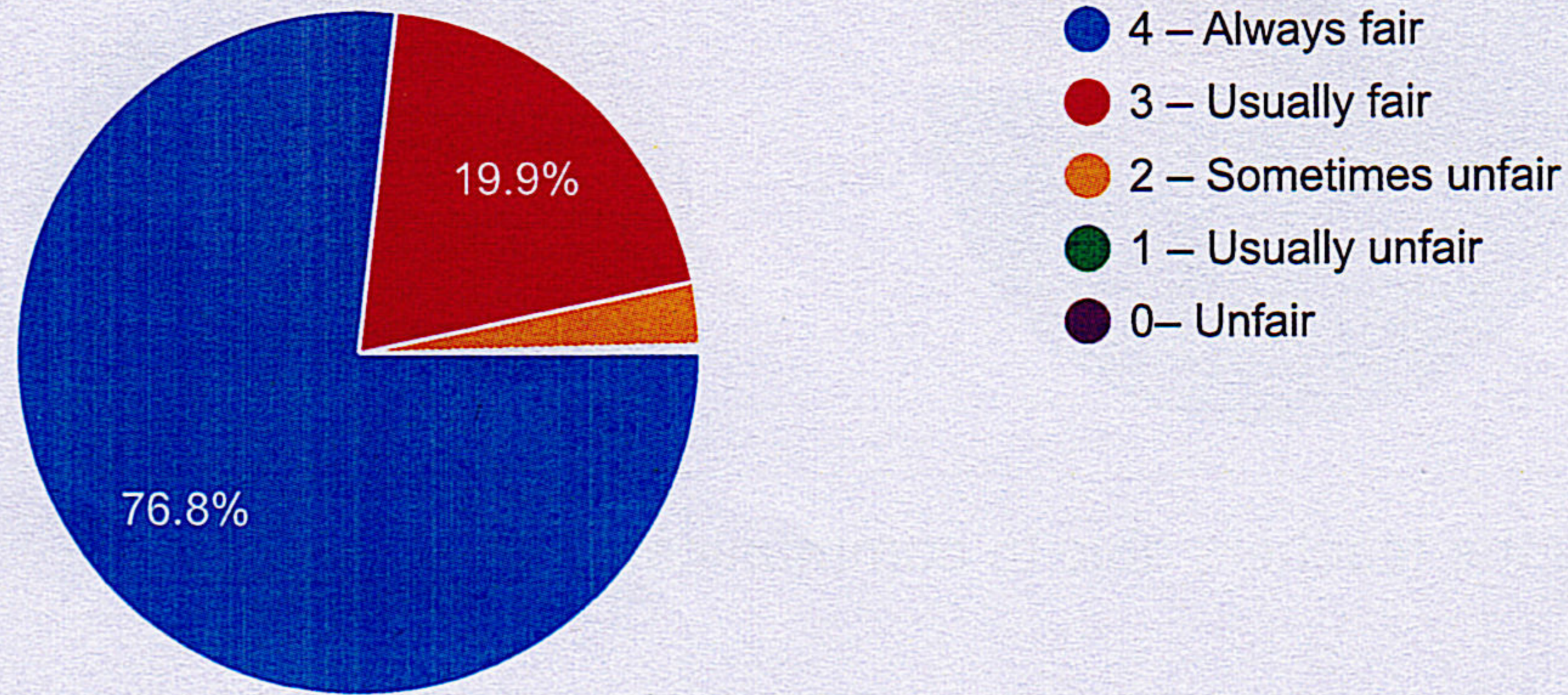
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5. Fairness of the internal evaluation process by the teachers.



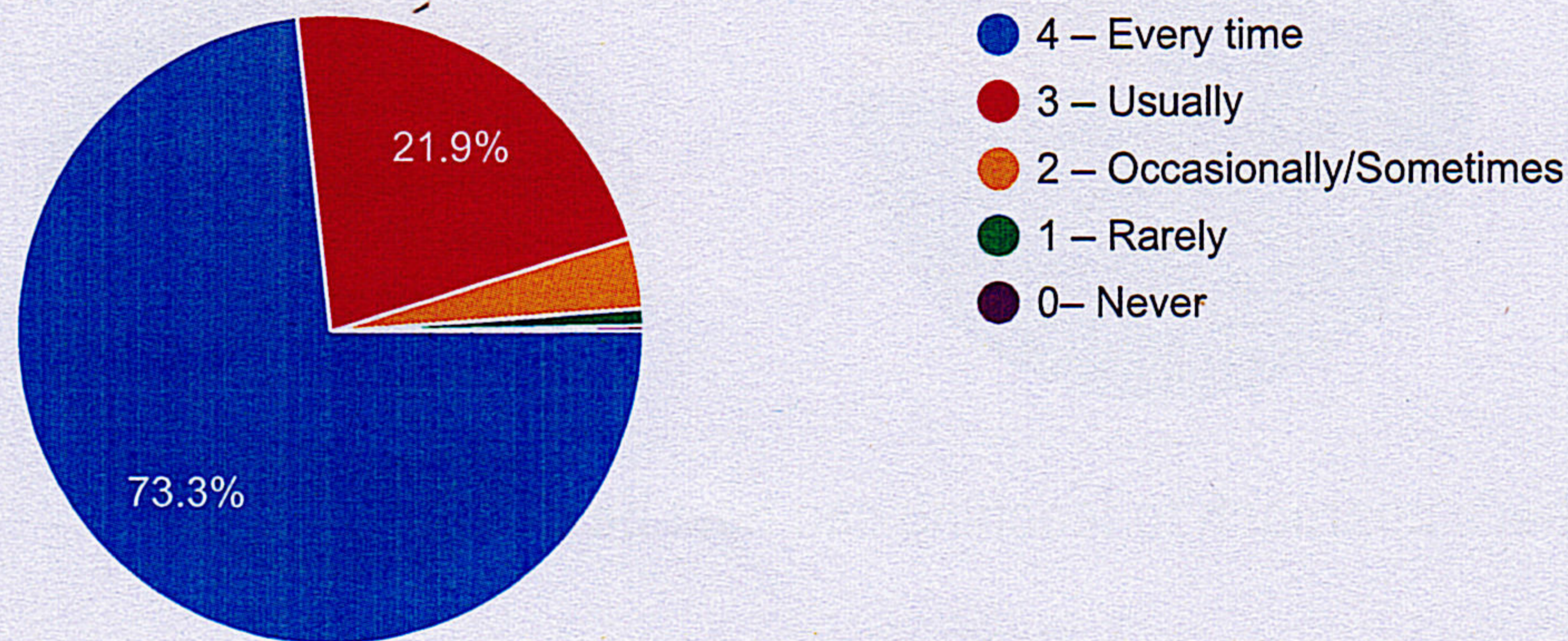
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6. Was your performance in assignments discussed with you?



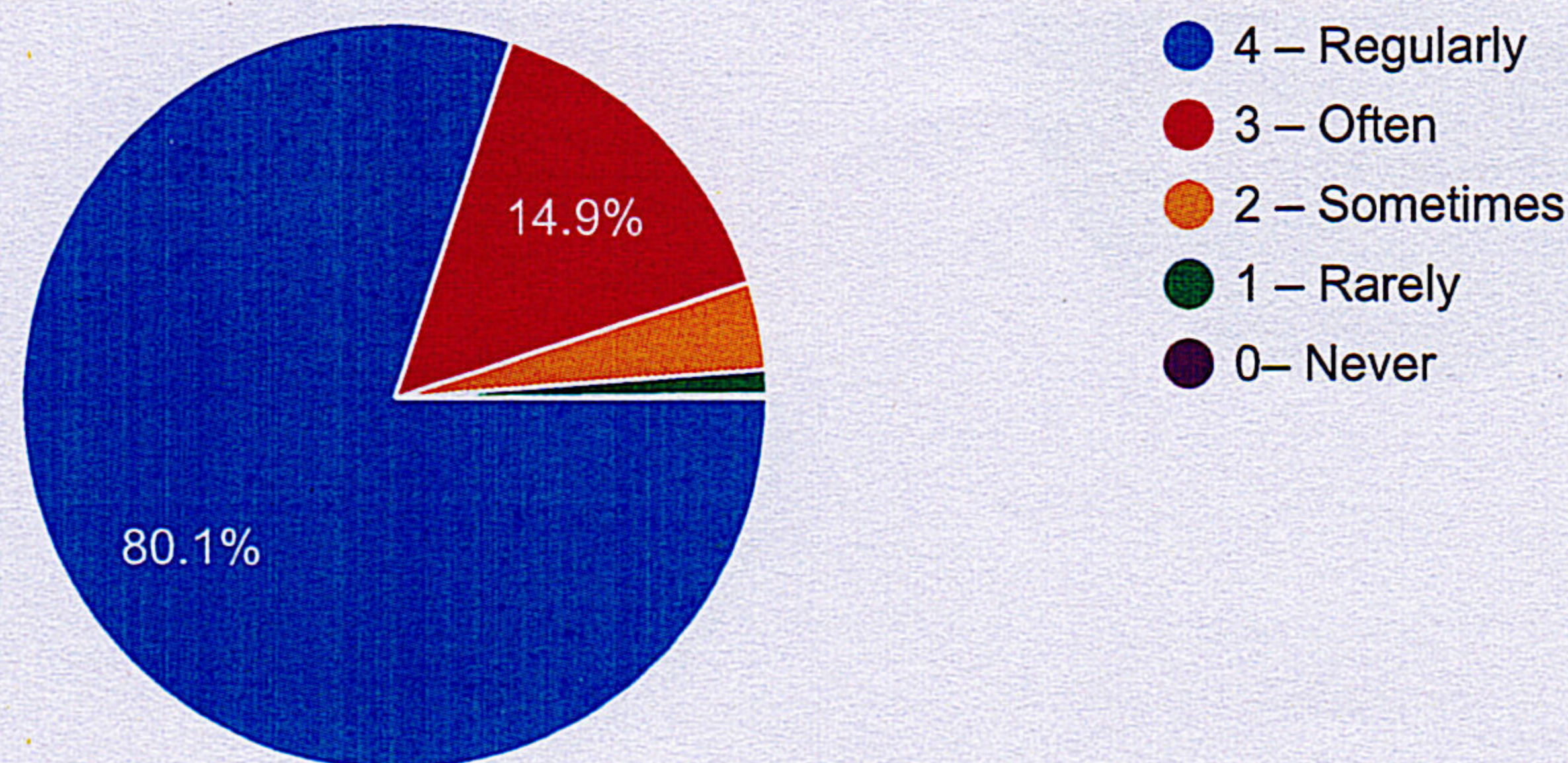
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



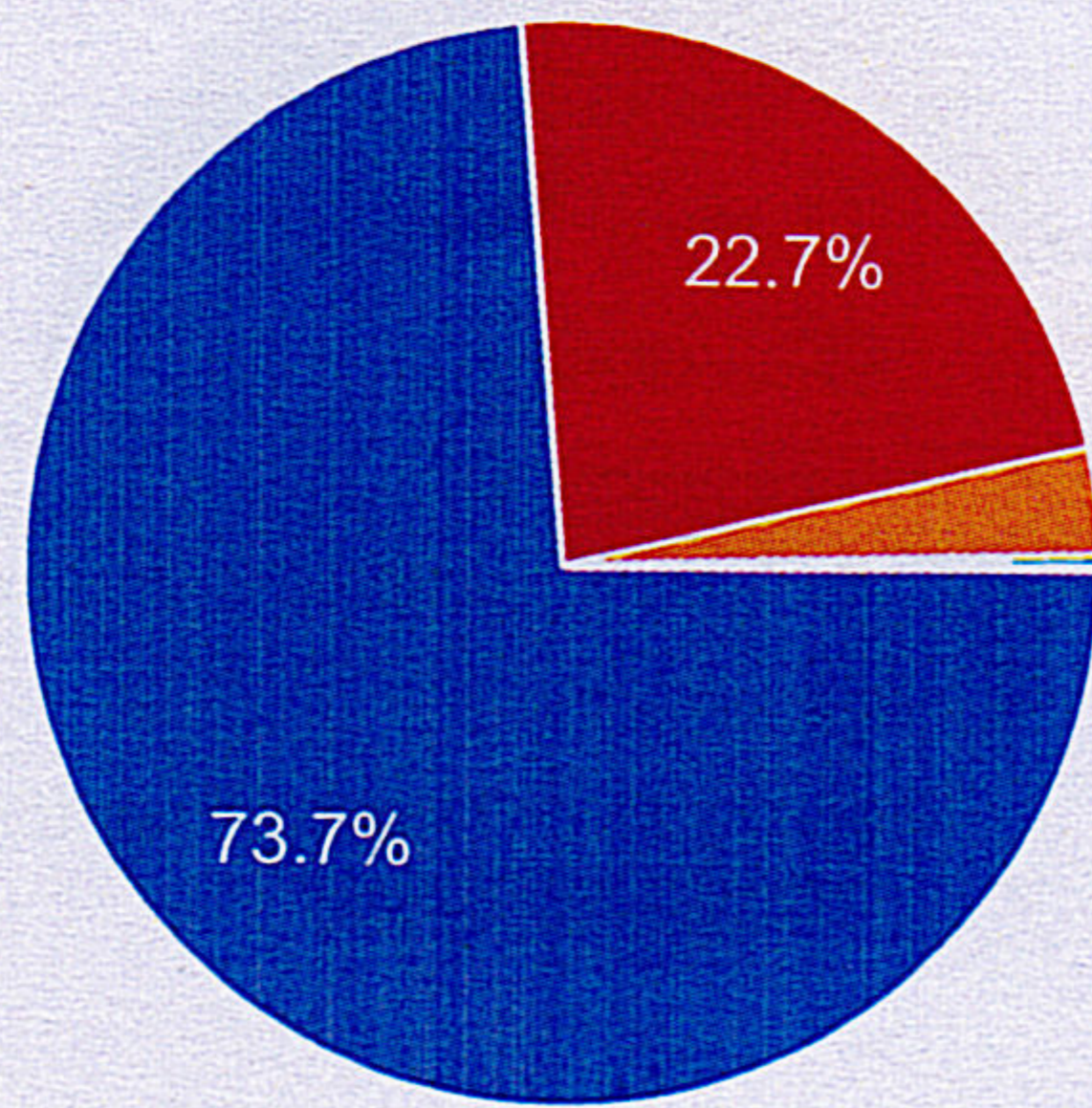
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



1,405 responses

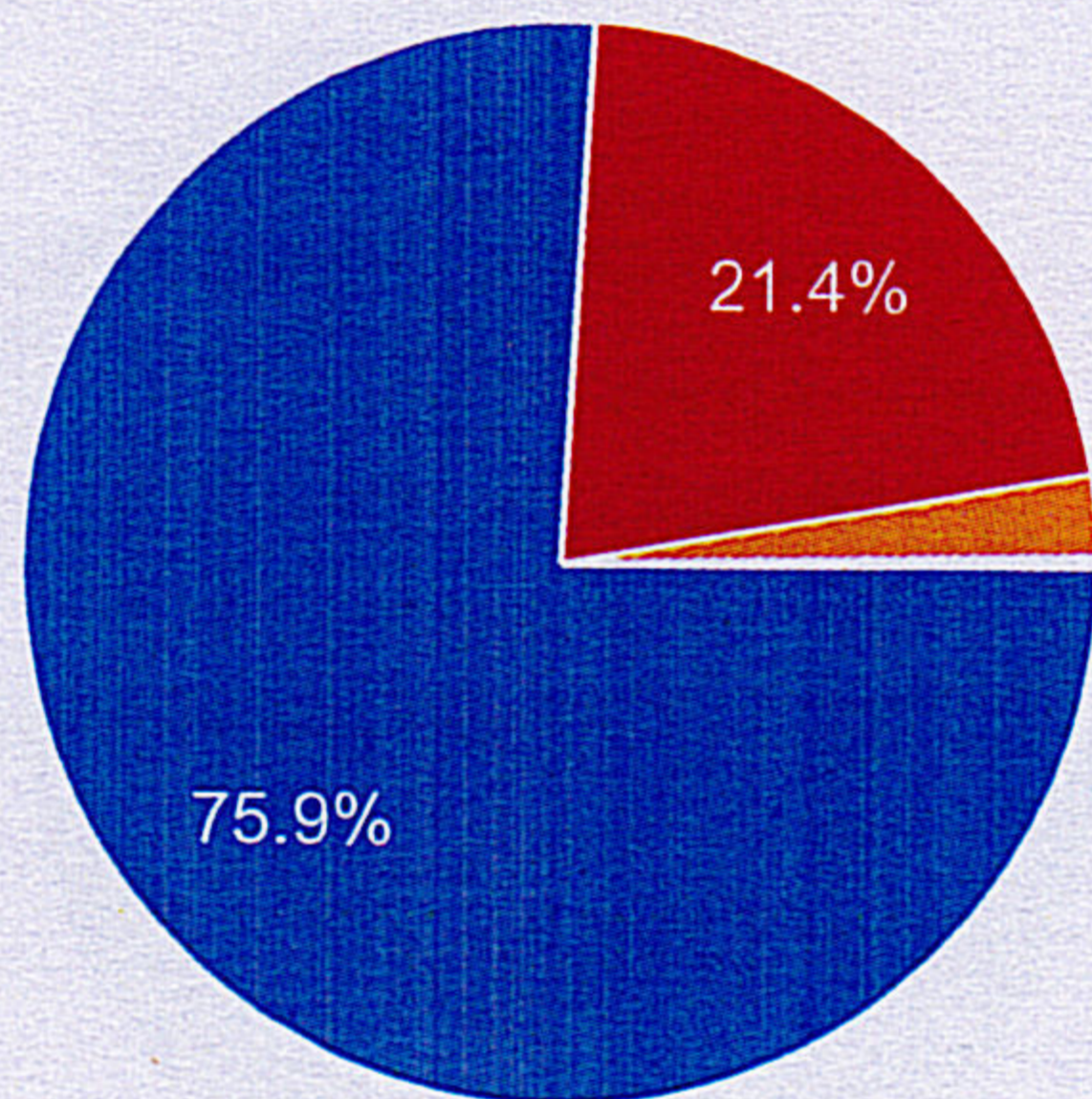


- 4 - Significantly
- 3 - Very well
- 2 - Moderately
- 1 - Marginally
- 0 - Not at all

9. The institution provides multiple opportunities to learn and grow.



1,405 responses

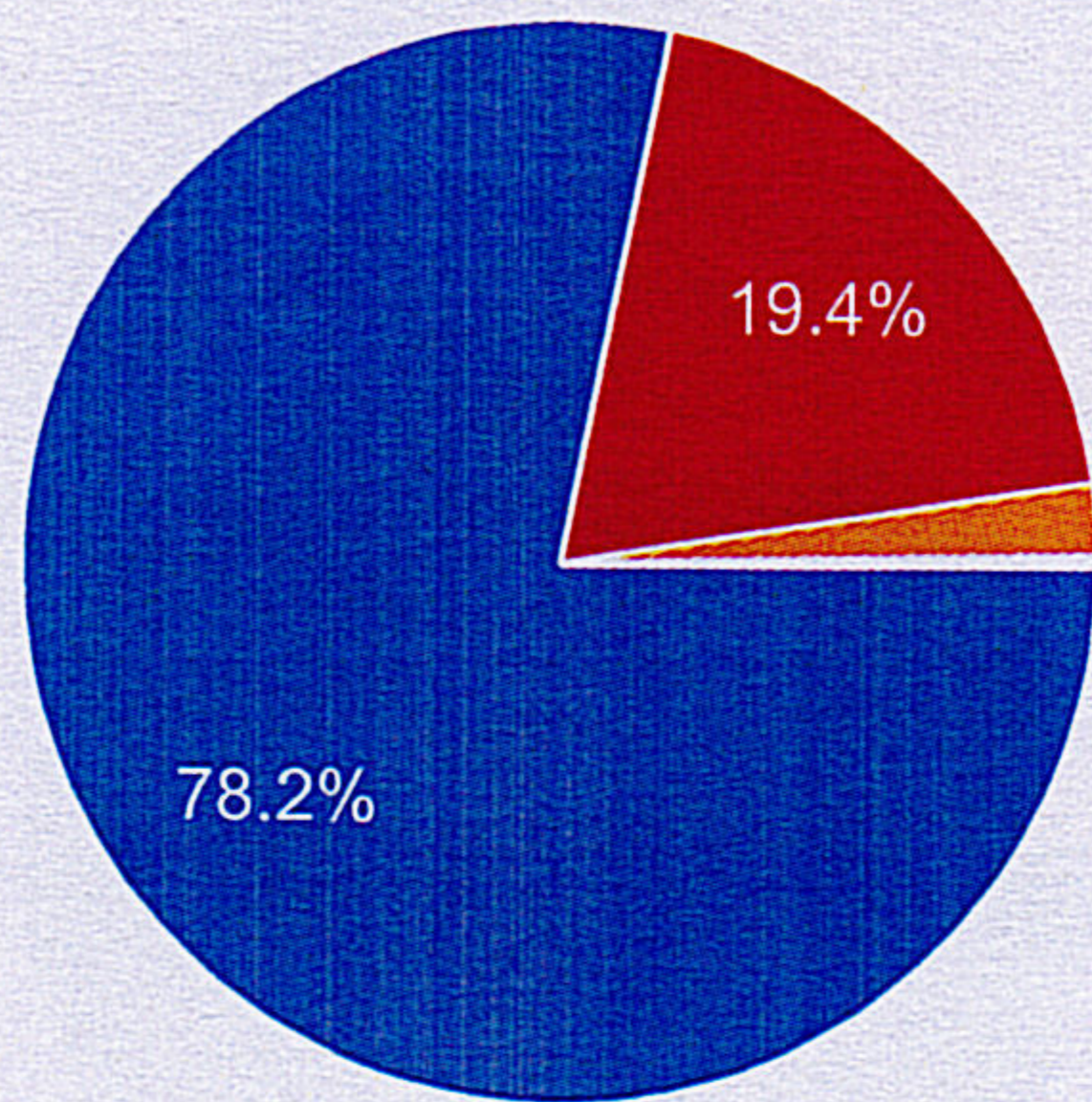


- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.



1,405 responses



- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never

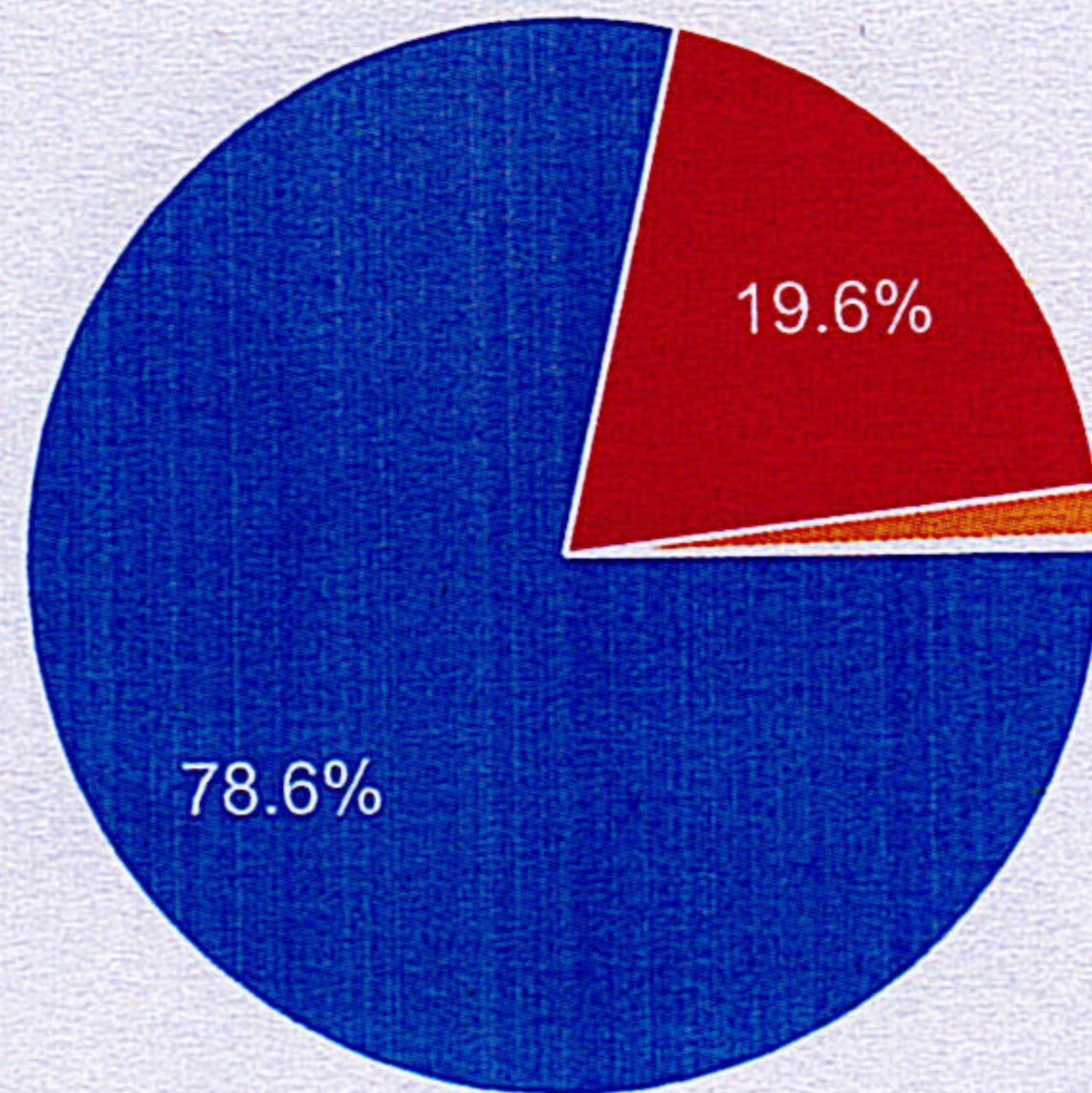
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11. Your mentor does a necessary follow-up with an assigned task to you.

1,405 responses

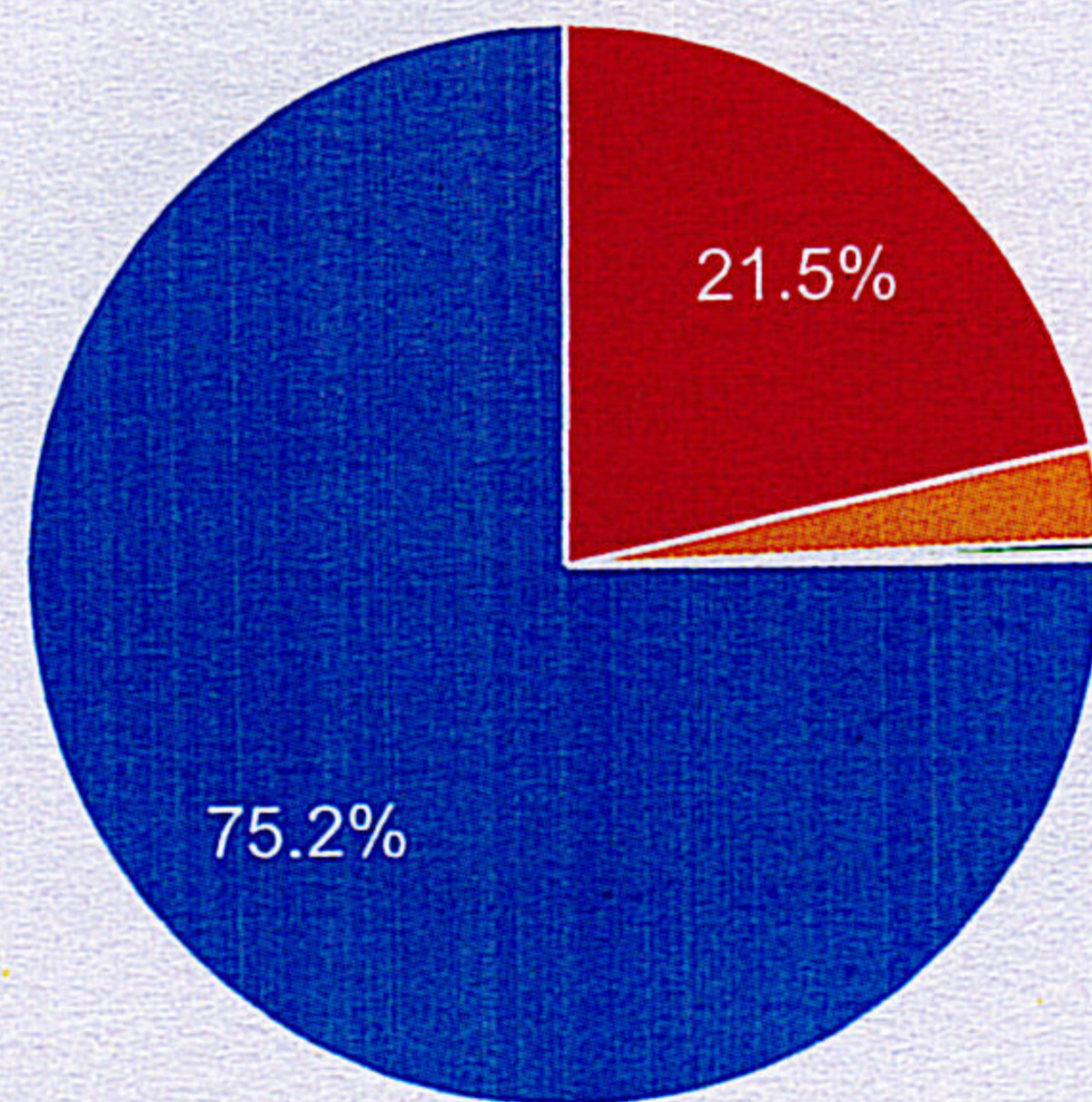


- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - I don't have a mentor



12. The teachers illustrate the concepts through examples and applications.

1,405 responses

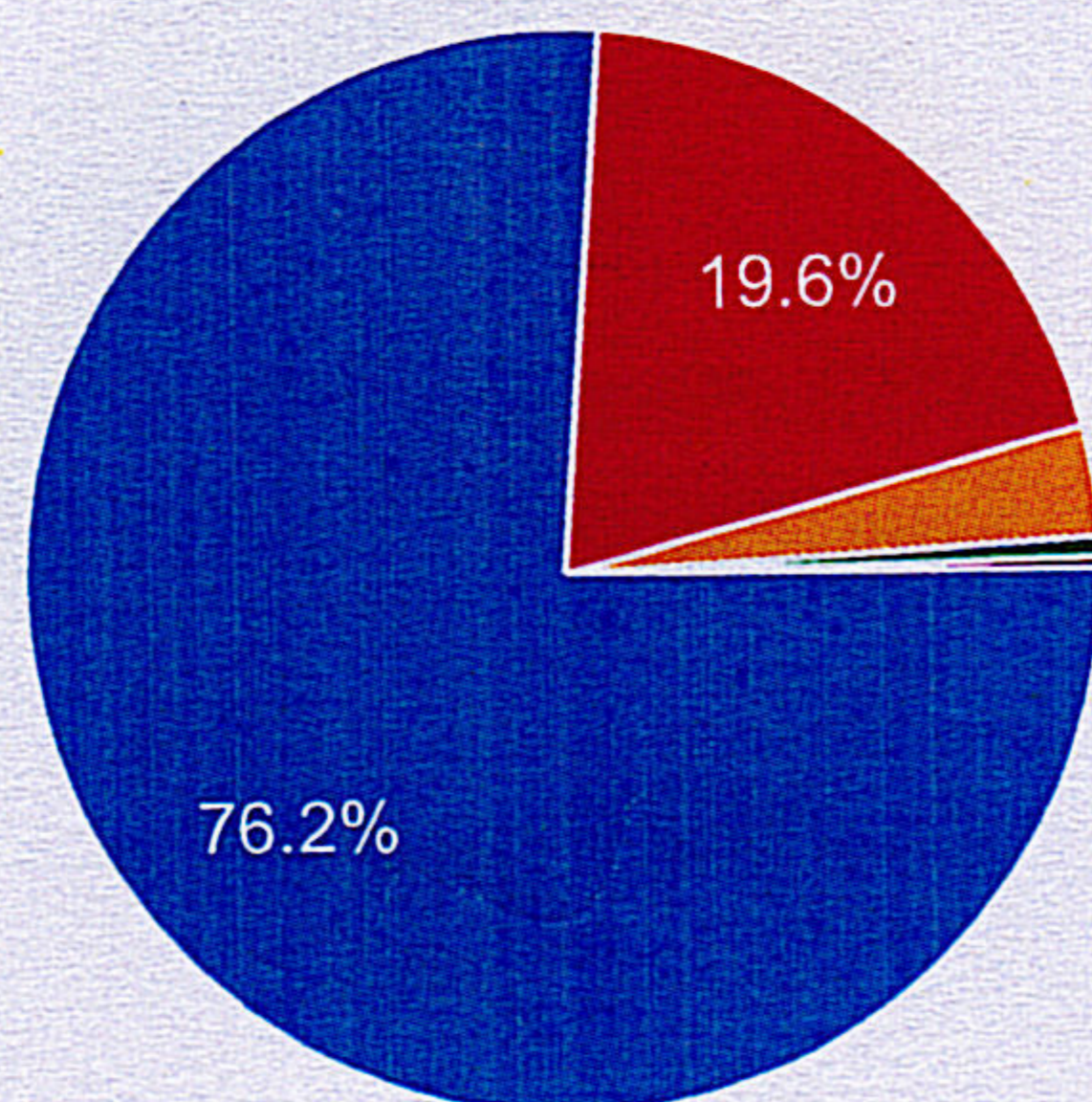


- 4 - Every time
- 3 - Usually
- 2 - Occasionally/Sometimes
- 1 - Rarely
- 0 - Never



13. The teachers identify your strengths and encourage you with providing right level of challenges.

1,405 responses



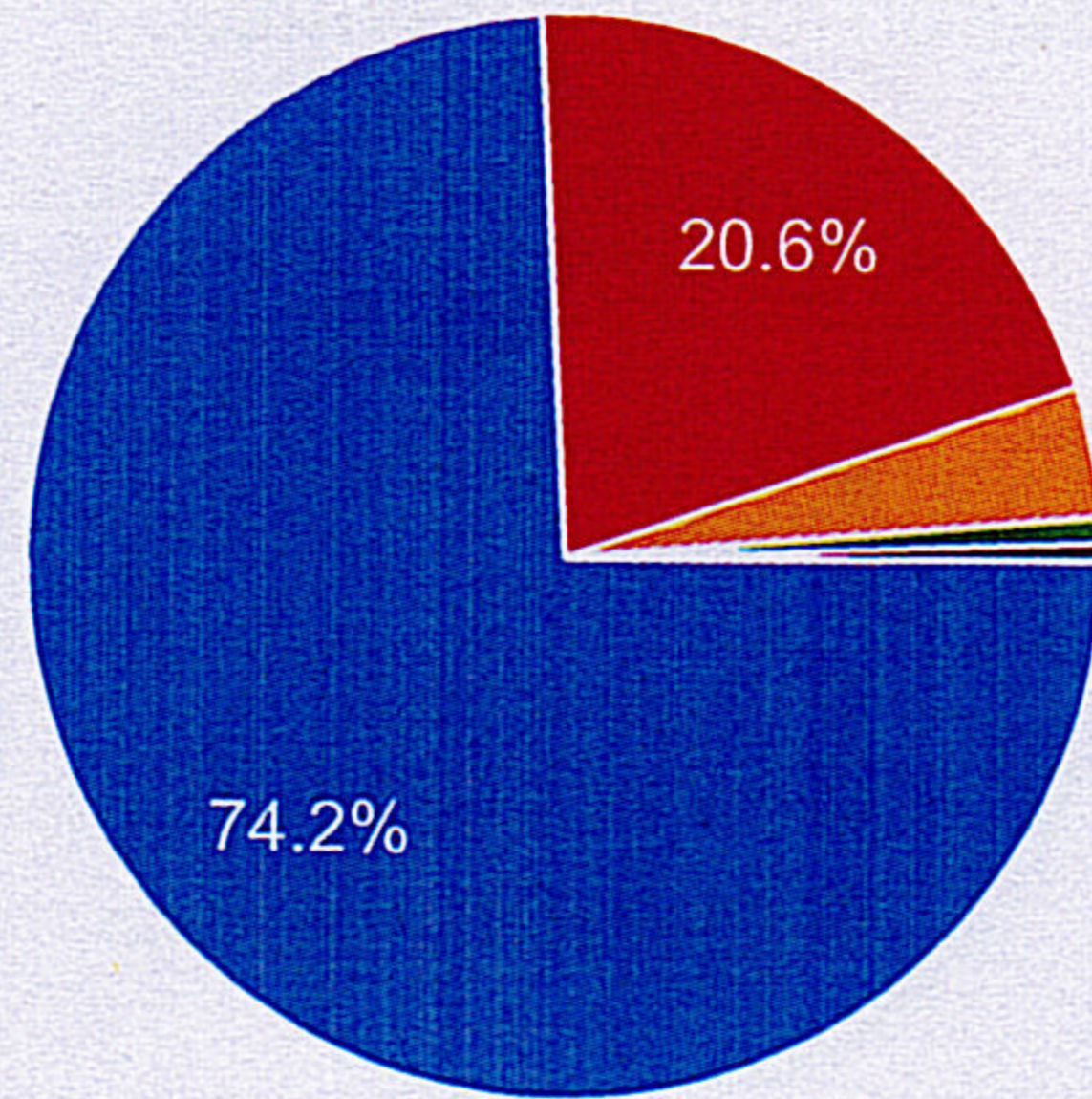
- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to



14. Teachers are able to identify your weaknesses and help you to overcome them.

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1,405 responses

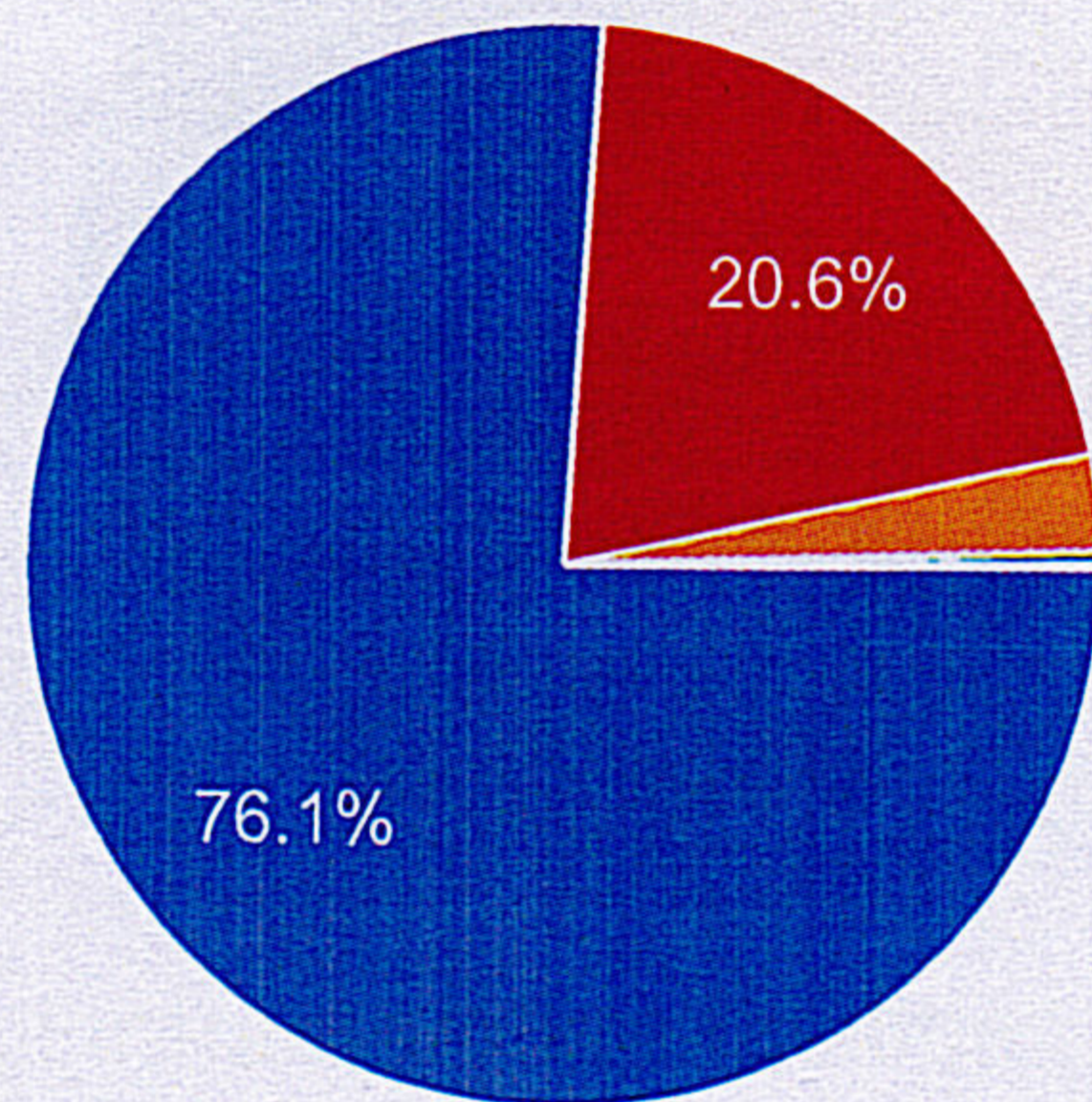


- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

 Copy

1,405 responses

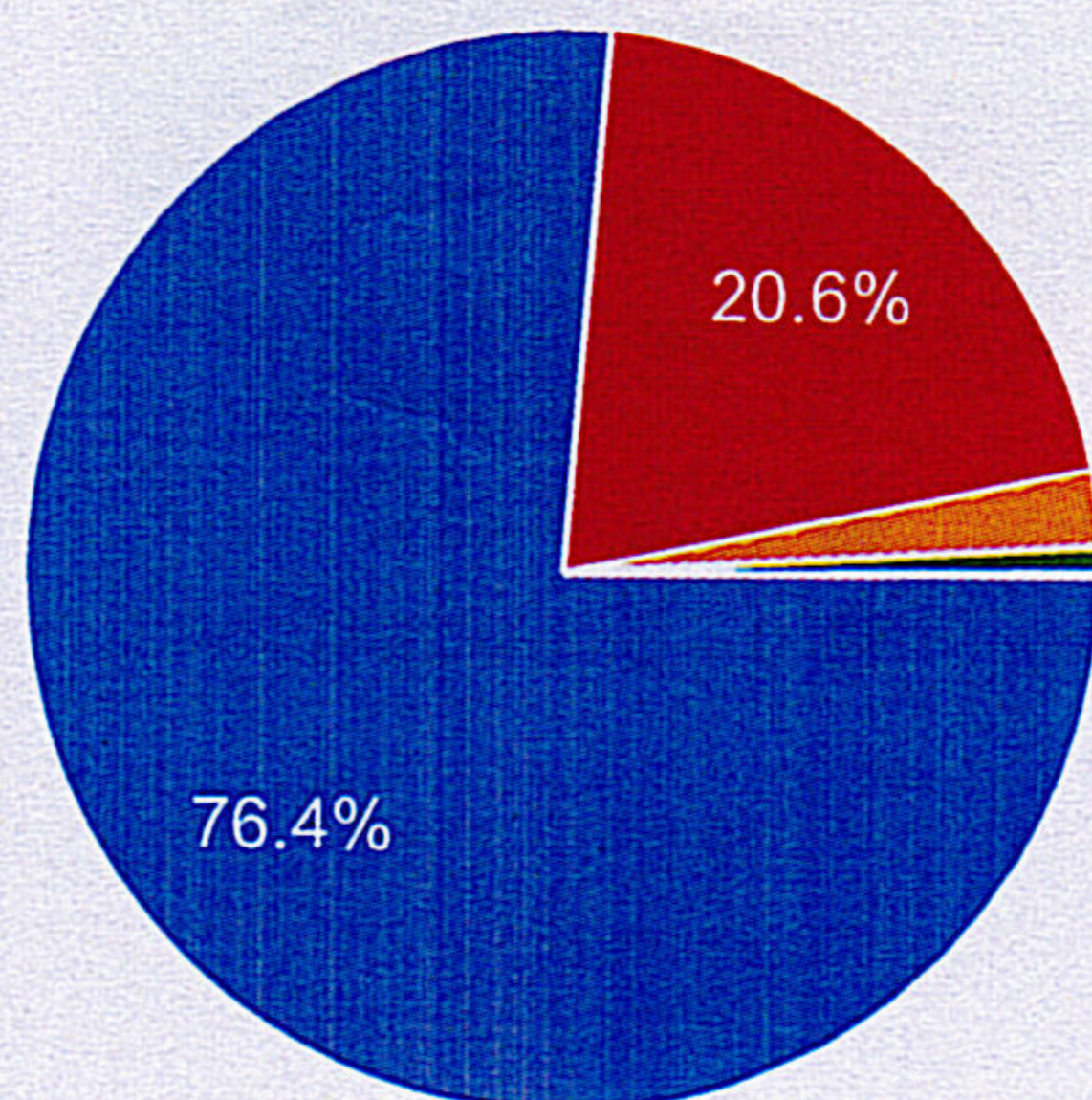


- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

 Copy

1,405 responses



- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

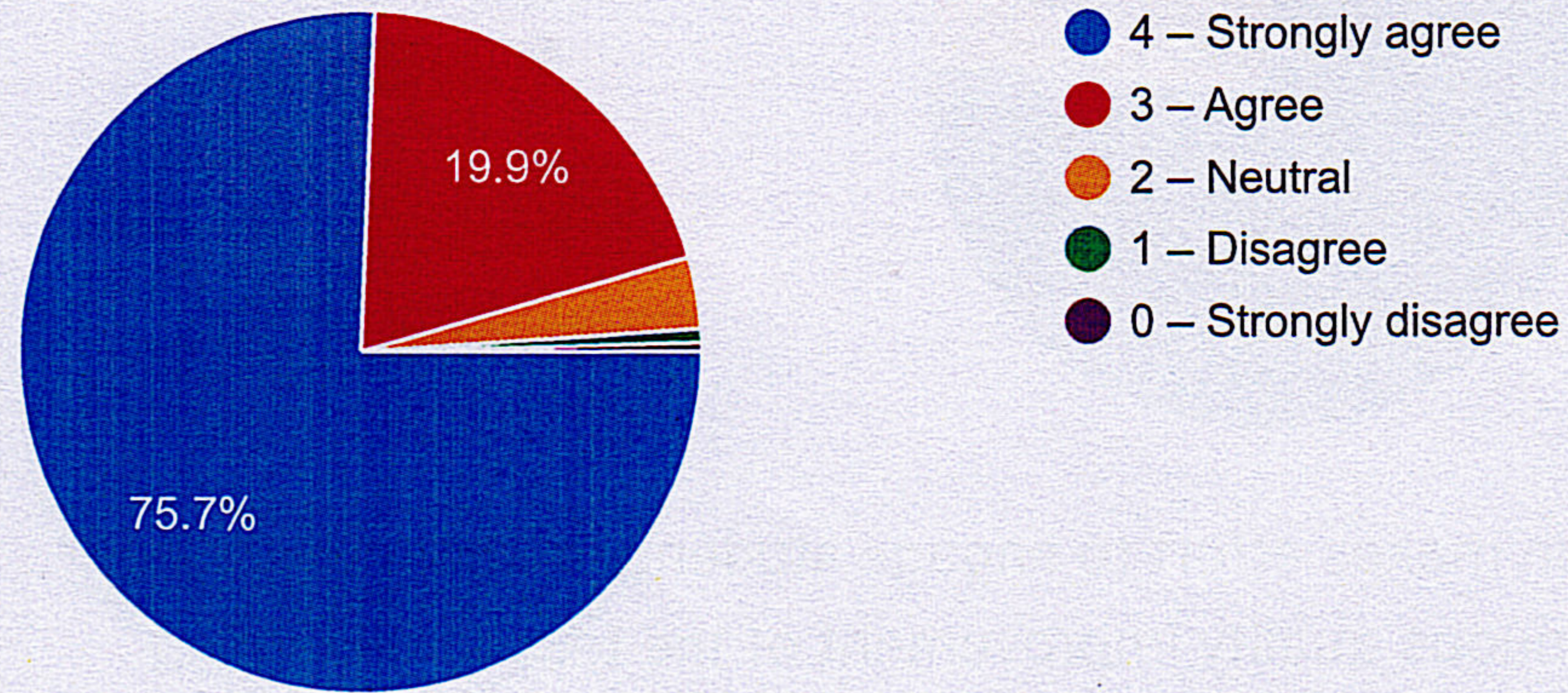
Lee
22/12



17. Teachers encourage you to participate in extracurricular activities.



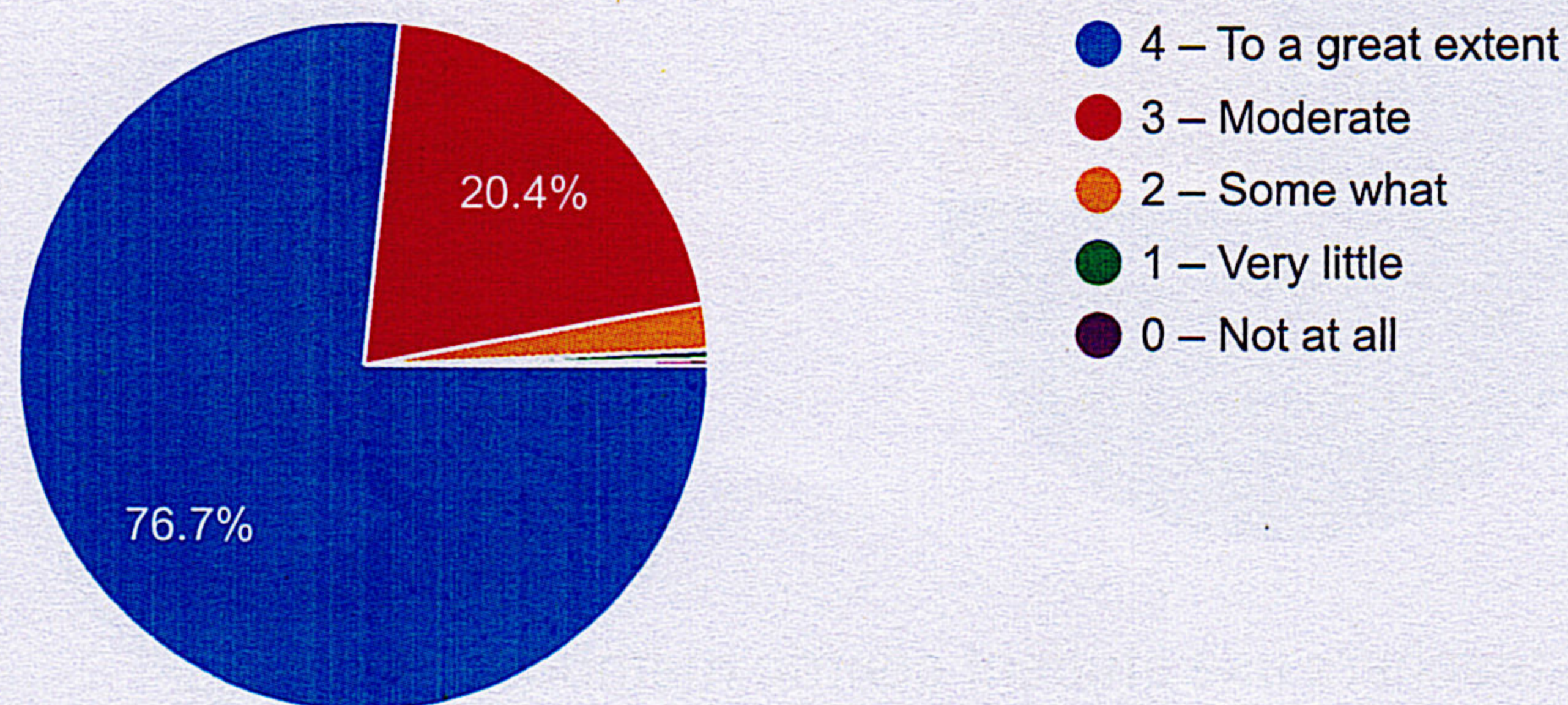
1,405 responses



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



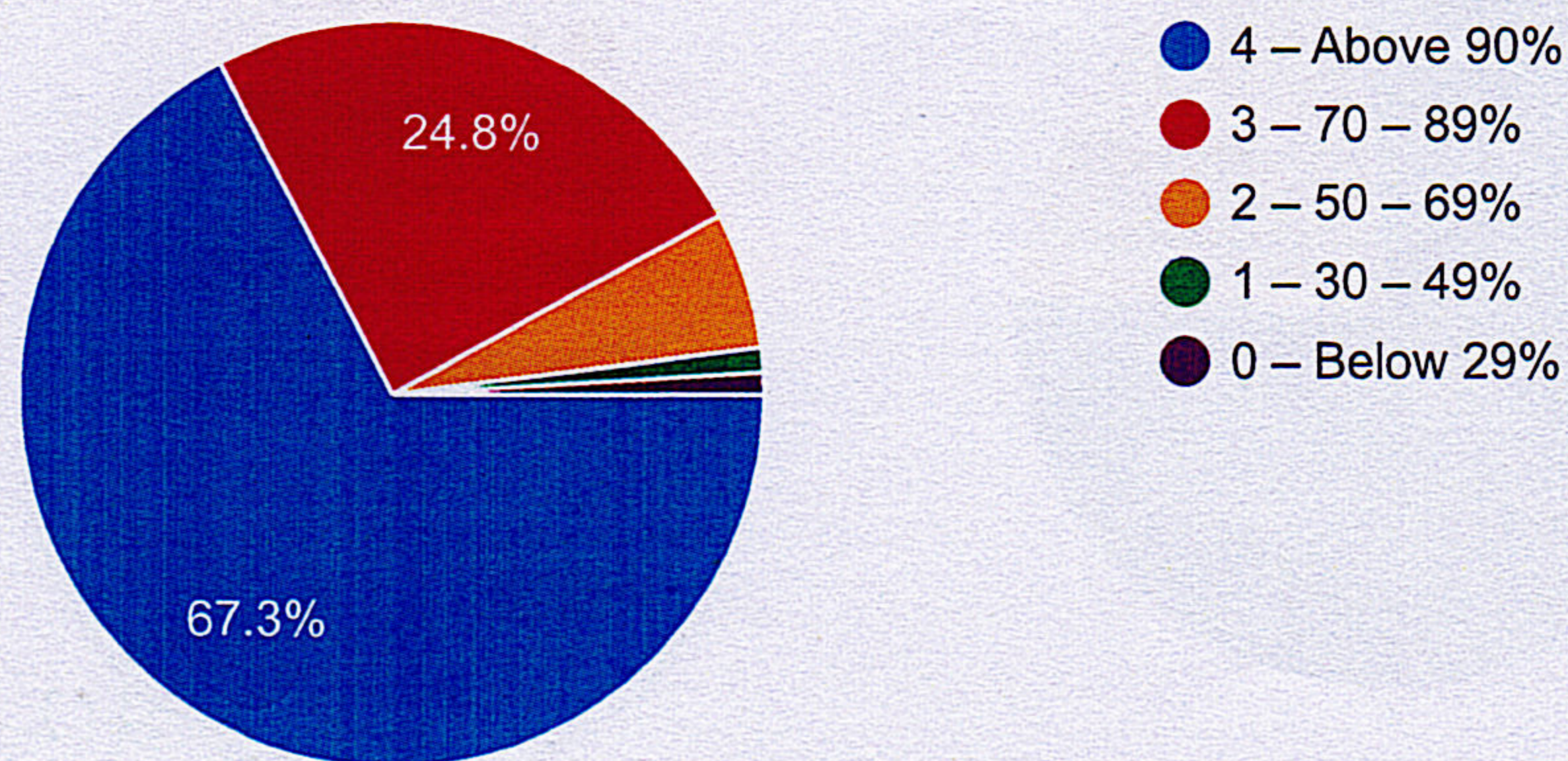
1,405 responses



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



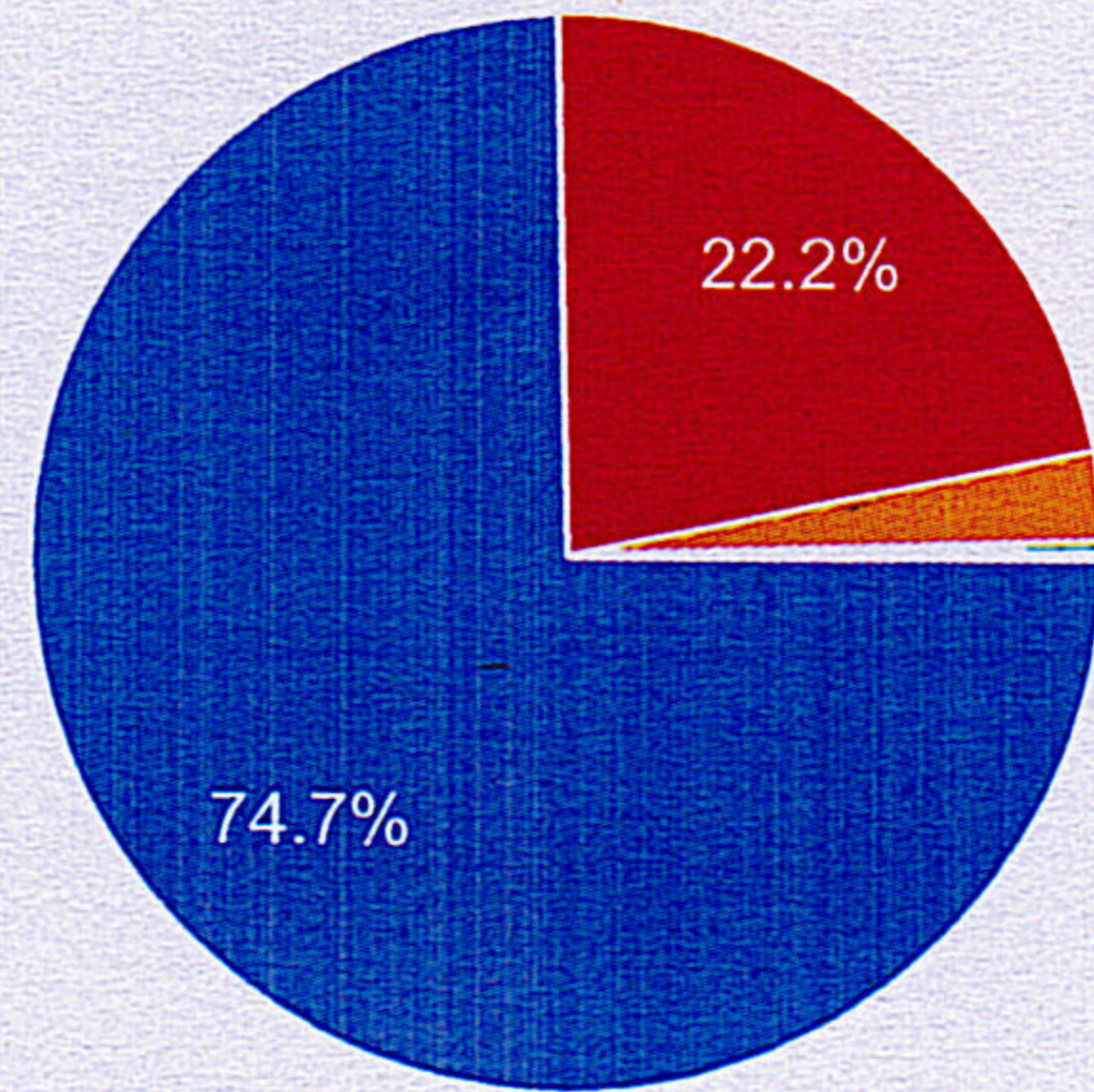
1,405 responses



20. The overall quality of teaching-learning process in your institute is very good.

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1,405 responses

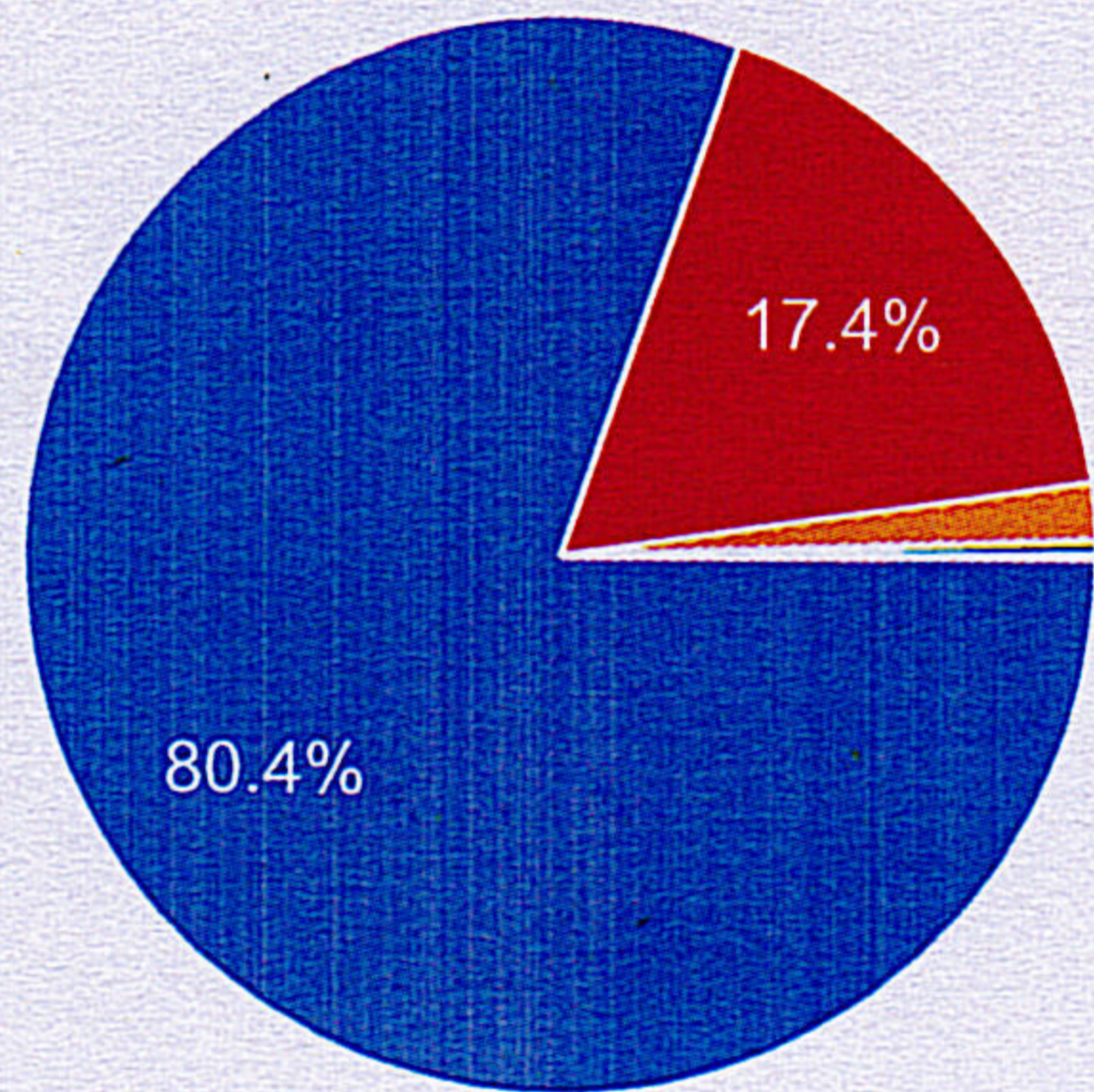


- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

21. Quality of placement offered in your institute is excellence.

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1,405 responses

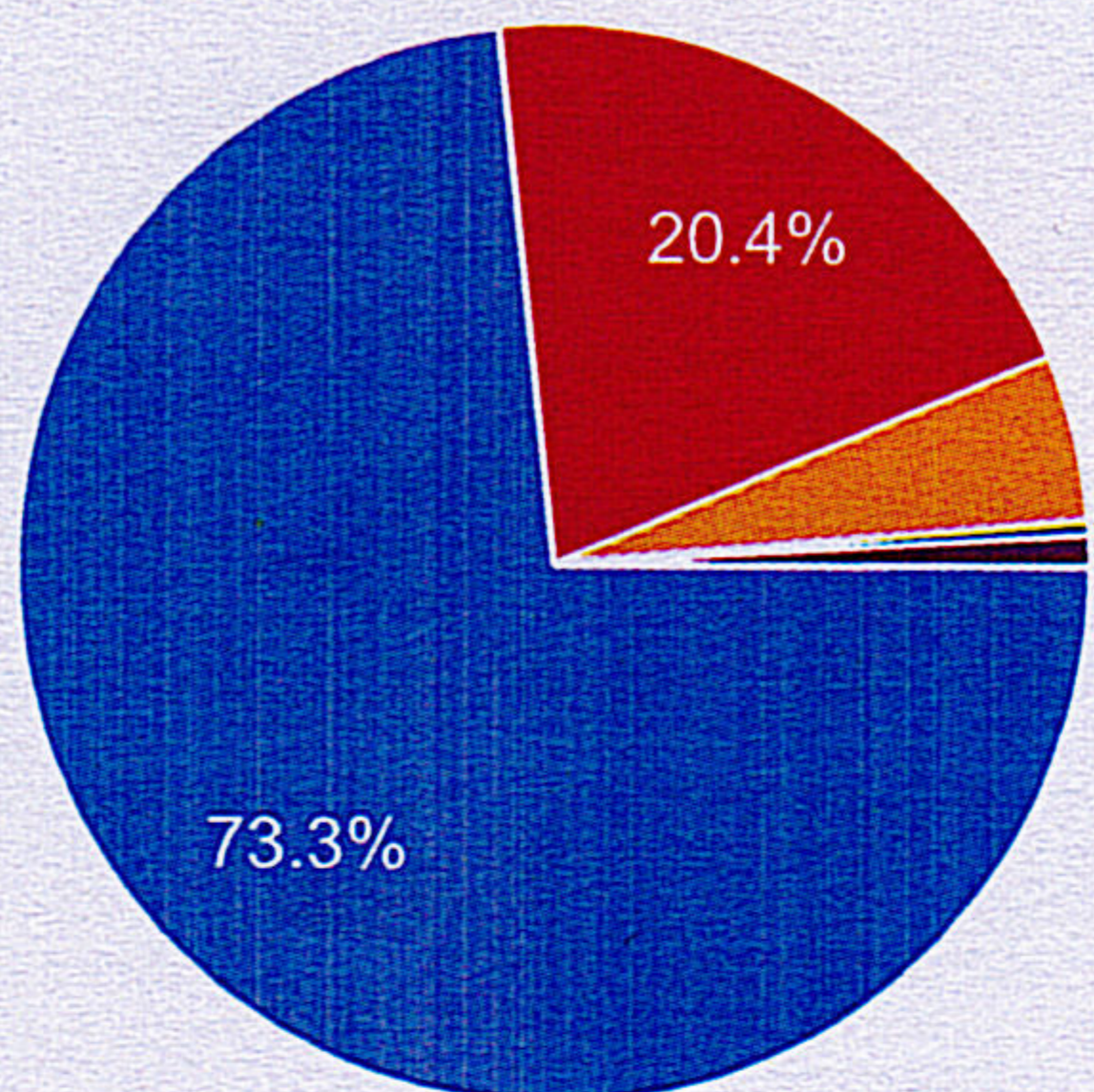


- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

22. The overall infrastructure facilities of your institute

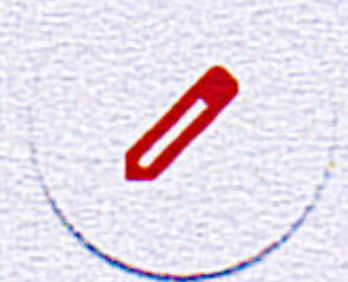
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1,405 responses



- 4 - Excellent
- 3 - Very good
- 2 - Good
- 1 - Satisfactory
- 0 - needs improvement

*Lee
23/12*



23. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

1,405 responses

Nil

Good

-

No

.

Nil

None

Nothing

Good

Nothing

NIL

Excellent

nil

Nil

Nice

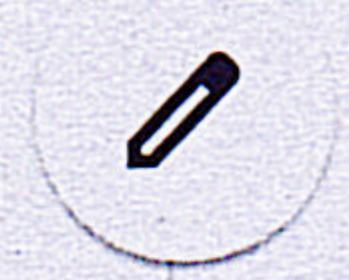
Excellent

No suggestions

No suggestions

Nope

Leaf
23/12



-

Everything is good

Everything is fine

Null

Everything is good

Very good

Null

No suggestion

It is good

No suggestion

Everything is fine

Saturday could be declared as holiday

...

No

Very good

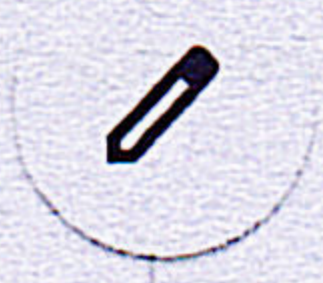
Super

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Nil.

No idea

No comment



Need more practical courses

....

.....

Nilll

..

Very well

Ok

Nik

Teaching process is good

Good teaching

Overall good

...

Yes

Already good

All good

Everything good

Everything is ok

Already good

Already satisfied with current system

Frequent usage of LCD projectors are required

*Lee
23/12*



Reducing number of periods in a day

Always 🇸🇦

Nothing's it's a excellent college

The education system needs a transformation today. We are still studying via age-old method of teaching.

1. We should emphasize on practical learning.

Everything is good and satisfactory

Always 🇸🇦

It was excellent.....

It was excellent

Communication is the barrier for so many students, need enhancement classes for the same.

NiL

Can improve the syllabus in new technology

Teaching-learning experience is good

Good teaching and learning process

More practical classes, Giving seminar, Assigning tasks

NO

Already it's very good

Availability of soft copy of all the material.

It's already very good continue the same

Take regulation classes

Extra time



Try to bringout the real talent from the students .

Try to findout problem

Teacher should give freedom to play .

For the institution Final year and 3 Rd year student haveto play the games so please allow

No suggestions needed

No suggestions needed, it's already good

Teach the concept with the real time applications

stop using phones

No Suggestions

Self study

Na

More practical classes, Giving seminars, Assigning tasks

Needs to encourage in extracurricular

Way more practical learning is required. Direct visit to industries would make the learning worthier and it helps in getting the subject content to a greater level. More time to practice what we learnt would be of stronger impact.

Teacher's can encourage students for Extracurricular activities.

Already good

Best

1. Common books can be given to students individually for learning in addition to lecture notes
2. Making students understand the basic is very important
3. College hours should be reduced to give mental relief to teacher and students

507 more responses are hidden

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See
23/12

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